



CAM (Central American Minors) Parolee Resource Guide

Greater New York

Important Notes:

This resource guide was prepared for advocates who assist CAM parolees. This guide provides a general overview of the types of benefits that CAM parolees may qualify for and locates helpful resources and services within each region. It is not an exhaustive guide. Particular circumstances of a client (e.g., pregnancy, HIV/AIDS, domestic violence, etc.) may qualify them for additional benefits that are not covered in this overview.

This guide also includes references to “undocumented individuals” in case it is relevant to the CAM parolees’ other family members. To be clear, CAM parolees and their parent(s) are “documented.” CAM parolees have status under INA § 212(d)(5), 8 U.S.C. § 1182(d)(5) (discretionary parole for “urgent humanitarian reasons or significant public benefit”) and at least one of their parents must have had status (e.g., Temporary Protective Status/TPS or Lawful Permanent Resident/LPR, etc.) to have been eligible for the CAM program.

Information in this resource guide is not intended as, nor should it be considered, legal advice. Information in this guide is subject to change and should be verified with state and local agencies to ensure accuracy. That an organization, agency, or a program is listed in this resource guide does not imply an endorsement by either IRAP or IRC.

About CAM Parolees and this Guide

CAM parolees are minors from El Salvador, Guatemala, and Honduras who had a parent lawfully present in the United States, and who, while still in their home country, applied for the Central American Minors (CAM) program to be considered for refugee resettlement in the United States. CAM parolees were previously determined to be ineligible for refugee status and then considered and approved by the United States Citizenship and Immigration Services (USCIS) to enter the United States under parole.

Though the parole portion of the CAM program was terminated in August 2017, a 2019 court settlement in the case *S.A. v. Trump* re-opened the CAM program for about 2,700 people who had been conditionally approved for parole before the program ended. Consequently, beginning in 2019, hundreds of CAM families who were conditionally approved for parole, but had not traveled before the Trump Administration ended the program, are entering the United States.

Unlike refugees, CAM parolees do not receive resettlement assistance upon their arrival. Therefore, this guide provides a general overview of the benefits, services, and other resources for CAM parolees as they settle into their new lives in the United States.

General Instructions for this Guide

Federal Benefits: CAM parolees who have been paroled in to the United States for at least one year¹ are included within the federal definition of “qualified aliens”.² ***However, CAM parolees are not eligible to receive federal means-tested public benefits³ during the first five years of being in the United States. One important exception*** is the Supplemental Nutrition Assistance Program, or SNAP (formerly known as ‘food stamps’), which is available to all “qualified” immigrants under the age of 18 years old.⁴

State Benefits: States have the ability to decide whether or not to extend benefits to qualified aliens during this five-year period, and some states do allow qualified aliens to be eligible for certain state public benefits. Parolees may be eligible to apply for some state benefits as “qualified aliens,” “qualified noncitizens,” “qualified immigrants,” or as individuals having “Permanent Residence Under Color of Law” (PRUCOL). Each state may use a different public benefits eligibility category and may use different terms depending on the type of the benefit as well.

*** Note on COVID-19:** Some resources in this guide were compiled before the COVID-19 pandemic. Where possible, the guide notes any changes in services due to the pandemic. Please make sure to check the organization/agency website or contact them directly for any updates.

¹ CAM parole lasts for two years. If a CAM parolee was granted less than two years of parole, please direct them to contact the IRC CAM Hotline at (917) 410-7546.

² See 7 CFR 273.4(a)(6)(i); 8 U.S.C. § 1641 (b)(4). CAM parolees are “qualified aliens” who are paroled into the United States under INA § 212(d)(5), 8 U.S.C. § 1182(d)(5).

³ With certain exceptions, such federal benefits include Temporary Assistance for Needy Families (TANF), Supplemental Nutrition Assistance Program (SNAP), and Federal Medicaid.

⁴ See [SNAP Policy on Non-Citizen Eligibility](#), U.S. Department of Agriculture, September 2013.

Helpful Tips

- Ensure that CAM parolees understand that documents proving their legal presence in the United States as well as their age and identity will be necessary to apply for public benefits. Many benefits will require applicants to have a Social Security Number (SSN).⁵
- Before they apply for public benefits, ensure that CAM parolees seek legal assistance from a qualified immigration attorney to determine eligibility for certain benefits and to flag possible adverse consequences to admissibility for *future* immigration applications.⁶ You may also want to direct them to the local welfare or social services agency, which may be able to provide greater assistance in determining eligibility.

Encourage CAM parolees to do the following as soon as possible:

- Seek an immigration attorney:**
 - To file a Form I-765 to apply for work authorization/Employment Authorization Document (EAD) and a Social Security Number (SSN);
 - To determine eligibility for certain public benefits and possible adverse consequences to admissibility for future immigration applications; and
 - To determine eligibility for more permanent immigration relief, such as asylum. Please note that there are deadlines for filing (e.g., asylum applications generally should be filed within one year of arrival to the United States).
- Apply for an identification card**, such as a state driver's license or state ID.

⁵ As noted below, CAM parolees may apply for a SSN at the same time that they apply for an Employment Authorization Document (EAD) in their Form I-765 application. If a SSN is required to apply for certain public benefits, the benefits provider should be able to provide more information.

⁶ Accessing public benefits as a CAM parolee will not affect their current parole status, nor be an issue if the CAM parolee adjusts to a permanent status based on asylum. However, if the CAM parolee wants to apply via family-based, employment, or another nonexempt category in the future, public charge may be evaluated as to their admissibility. Though benefits granted while in parole status may be disregarded, it is important for individuals to confer with a reputable immigration attorney to advise them before enrolling for a benefits program.

Work Authorization: In order to work in the United States, CAM parolees must obtain work authorization by applying for an Employment Authorization Document (EAD). An immigration attorney can assist with this. To apply for an EAD, CAM parolees must file a Form I-765 and must select the category c(11), "Paroled in the Public Interest." If the application is approved, the CAM parolee will receive an EAD valid up to the expiration date of parole. In the same application, a CAM parolee may also apply for a Social Security Number (SSN).

Food and Cash Assistance: Please note that the receipt of federal, state, or local food or cash benefits may have implications for *future applications* for adjustment of status and for permanent immigration status.⁷ It is important for parolees to understand that receiving certain benefits may have *adverse consequences* on their admissibility for future immigration applications. If unsure about whether to apply for and receive cash benefits, **CAM parolees should consult a local immigration attorney, or a public benefits attorney, as soon as possible.**

State Driver's Licenses/Identification Documents: The REAL ID Act of 2005 mandated requirements regarding state-issued identification documents used for federal purposes such as boarding flights at U.S. airports or accessing federal buildings and U.S. military bases. It also stipulated which categories of non-citizens would be eligible for documents issued under the new requirements and mandated verification of qualified immigrant status. According to the law, parolees are not among the categories of non-immigrants who qualify for REAL ID compliant documents. Most states have come into compliance with REAL ID requirements.⁸ **However, some states have opted to issue alternative driver's licenses to those who do not qualify under REAL ID requirements.** This has resulted in different eligibility criteria and documentary requirements for parolees seeking ID/driver's licenses depending on their state of residence. This guide attempts to provide the best available information for each of the states covered, but information is subject to change and should be verified by the respective state agencies issuing ID/driver's licenses.

⁷ For more information on which public benefits may result in admissibility on public charge grounds. See [Public Charge Fact Sheet](#), U.S. Citizenship and Immigration Services, February 27, 2020.

⁸ As of this writing, all states, except for Oregon and Oklahoma, have come into compliance with REAL ID requirements. Due to the COVID-19 pandemic, the Government extended the deadline for compliance until October 1, 2021. See <https://www.dhs.gov/real-id>.

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Greater New York

State Benefits

Food Assistance	SNAP
Temporary Cash Assistance	Family Assistance; Safety Net Assistance; Emergency Assistance to Needy Families
Medical Assistance	CHIP; Medicaid
Post-Secondary Tuition Assistance	Eligible - TAP; APTS
Driver's License/State ID	Eligible

Food Assistance

For urgent food assistance, *contact or visit a food bank*.⁹

New York State Food Pantries: https://www.foodpantries.org/st/new_york.

New York City Food Help Map: <https://maps.nyc.gov/foodhelp/#map-page>.

New York Supplemental Nutrition Assistance Program (SNAP)

SNAP provides food assistance for more than 1.7 million low-income New Yorkers. SNAP benefits come on a pre-filled debit card. You can spend your SNAP benefits at many locations, including supermarkets and most farmers' markets.

Eligibility: For CAM parolees under 18 years old. Parents of CAM parolees may apply on behalf of their children if their income (based on family size) is less than or equal to the amounts in the charts available on the NY SNAP website: <https://otda.ny.gov/programs/snap/#eligibility>. SNAP does *not* share immigration information with ICE.¹⁰

⁹ Food pantries are not considered to be a public benefit that would result in inadmissibility on public charge grounds. See <https://www.uscis.gov/news/public-charge-fact-sheet>.

¹⁰ When applying for SNAP, if a household member indicates an inability or unwillingness to provide documentation of immigration status, the state agency must classify that person as ineligible and the state agency must not continue efforts to obtain documentation. If any household members do not wish

- How to Apply:
- *Apply online* at: myBenefits.ny.gov.
 - *Or by mail, fax, or in person:* at a local Department of Social Services (state-wide) or SNAP Center location (NYC only).
 - To find the nearest local Department of Social Services or SNAP Center location see <https://www1.nyc.gov/site/hra/locations/snap-locations.page>.

Applicants must demonstrate income and immigration status:

- Proof of Income: Recent pay stubs, list of household resources, current rent/mortgage statement, current property tax bill, current homeowner's insurance bill
- Proof of Immigration Status: Social Security card

Women, Infants, and Children (WIC)

WIC provides milk, juice, formula, and other healthy foods to low-income mothers, pregnant women, and young children, regardless of immigration status.

Eligibility: Women who are pregnant, are breastfeeding with an infant younger than 6 months, or have a child younger than five years old.

- How to Apply:
- Call a local agency to make an appointment. (Due to COVID-19, appointments are limited).
 - To find a local agency providing WIC services:
 - Go online to https://www.health.ny.gov/prevention/nutrition/wic/local_agencies.htm;
 - Or call the Growing Up Healthy Hotline at 1-800-522-5006.

Applicants must provide one proof of eligibility, identity, residency, and income. For examples of what satisfies proof of each, see <https://www.health.ny.gov/publications/19044.pdf>.

to have their status verified, the state agency must give the household the option to withdraw its application or to participate without those household members. Similarly, if a SNAP household member does not provide an SSN (and does not wish to apply for one), the state agency generally will determine the person ineligible for benefits. However, state agencies may not deny benefits to otherwise-eligible household members simply because other household members fail to provide or apply for an SSN. See <https://www.nilc.org/issues/economic-support/privacy-protections-in-selected-federal-benefits-programs/>.

Temporary Cash Assistance

Family Assistance (FA)

Provides cash assistance to eligible needy families that include a minor child living with a parent (including families where both parents are in the household) or a caretaker relative.

- How to Apply:
- *In person:* File an application with your county Department of Social Services or, if you live in one of the five boroughs of New York City, with your local job center. You can find the location of your local Department of Social Services online at <https://otda.ny.gov/workingfamilies/dss.asp>.
 - *By phone:* File an application by calling 1-800-342-3009.

Applicants must demonstrate income:

- Documents a social services worker might ask for are listed in detail online: <https://otda.ny.gov/programs/temporary-assistance/> (scroll down to “What Proof May I Need to Provide to My Worker”).

The interview should be scheduled within seven working days of filing the application. The Family Assistance application is approved or denied about 30 days from the date of application.

Safety Net Assistance (SNA)

Provides cash assistance to eligible needy individuals and families who are not eligible for Family Assistance.

- How to Apply:
- *In person:* File an application with your county Department of Social Services or, if you live in one of the five boroughs of New York City, with your local job center. You can find the location of your local Department of Social Services online at <https://otda.ny.gov/workingfamilies/dss.asp>.
 - *By phone:* File an application by calling 1-800-342-3009.

The interview should be scheduled within seven working days of filing the application. The Safety Net Assistance application is approved or denied about 30 days from the date of application.

Emergency Assistance to Needy Families (EAF)

Provides assistance to meet the emergency needs of pregnant women and families with at least one child under the age of 18 or people under age 19 regularly attending full time secondary school.

Eligibility:

Families that have urgent need, such as people who:

- Are homeless.
- Have little or no food.
- Have been evicted from their home by their landlord.
- Do not have fuel for heating during periods of cold weather.
- Have utilities that have been shut off, are about to be shut off, or have a 72-hours disconnect notice.
- Have someone in their family who has been physically harmed or threatened with violence by a partner, ex-partner, or other household member.

How to Apply:

- *In person:* File an application with the county Department of Social Services or, if in one of the five boroughs of New York City, with the local job center. Find the location of your local Department of Social Services online at <https://otda.ny.gov/workingfamilies/dss.asp>.
- *By phone:* You can also fill out an application by calling 1-800-342-3009.

Applicants must provide proof of income and go through an interview explaining their urgent need:

- Documents a social services worker might ask for are listed in detail online at <https://otda.ny.gov/programs/temporary-assistance/> (scroll down to “What Proof May I Need to Provide to My Worker”).

Medical Assistance

New York Child Health Plus (CHIP)

CHIP is an insurance plan for kids. Depending on the family's income, a child may be eligible to join either Child Health Plus A (formerly Children's Medicaid) or Child Health Plus B. Both Child Health Plus A and B are available through dozens of providers throughout the state.

New York Child Health Plus (CHIP) (cont'd)

- Eligibility: An applicant must:
- Must be a resident of the state of New York.
 - Be under 19 years old or be a primary caregiver with a child under the age of 19.
 - Not be covered by health insurance (including Medicaid).
 - Have legal status as either a U.S. national, noncitizen, or permanent resident.
 - Must have an annual household income that is below the amounts listed here (before taxes):
<https://www.benefits.gov/benefit/1609>.
- How to Apply:
- To contact a local community organization to help with enrollment, see
https://www.health.ny.gov/health_care/child_health_plus/where_to_apply.htm.
 - *By phone:* Call 1-888-FIDELIS (1-888-343-3547).

New York State Medicaid

Medicaid pays for check-ups, hospital visits, surgeries, therapy, emergency room visits, and other medical, physical, and mental health care.

Eligibility: All low-income residents of New York qualify for Medicaid.¹¹ The only way to know for certain if a family qualifies for Medicaid is by applying.

- How to Apply:
- *In person:* Fill out an application at a local district social services office: health.ny.gov/health_care/medicaid/lds.htm.
 - *By phone or online:*
 - NY State of Health, The Official Health Plan Marketplace: (855) 355-5777 or <https://nystateofhealth.ny.gov/>
 - Navigators and Certified Application Counselors: <https://info.nystateofhealth.ny.gov/IPANavigatorSiteLocations>
 - Medicaid Helpline: (800) 541-2831.

¹¹ Undocumented immigrants qualify for partial Medicaid coverage. That means Medicaid will help pay for some of your medical expenses, but not all. An undocumented parent may still apply because their children will qualify for full Medicaid benefits.

Applicants must demonstrate income, immigration status, residence, and assets:

- **Income:** Copy of ID, most recent paycheck, most recent tax return, or any other documents showing grants, benefits, or income (e.g., alimony checks, or Social Security, Unemployment, Disability, or Veterans benefits letters).
- **Immigration Status:** Copy of green card, naturalization papers, or most recent immigration paperwork for any of the following: U Visa, T Visa, Asylum, Refugee or Parolee status, or VAWA petition.
- **Residence:** Driver's license, utility bill, paycheck stub, rental agreement, or any other document that demonstrates residency in New York.
- **Assets:** Copies of most recent bank statements and vehicle registration.

Primary/Secondary School Enrollment (Children Ages 6-17 Years Old)

The easiest way to enroll a child is to go to the closest school and ask the office how to enroll. All children have a right to attend school in the U.S., regardless of their immigration status.¹² Students who have not received a high school diploma have a right to attend school until the age of 21. Students must attend school from age 6 until the end of the school year in which they turn 17.

- NY State School District websites: <https://www.strose.edu/nys-school-district-websites-by-region/>
- NYC schools: <https://nycmentors.org/schools>
- NYC Department of Education contact information: https://nycmentors.org/blog/nyc-doe-email-phone-number-and-website?gclid=CjwKCAjw2uf2BRBpEiwA31VZj0r_h5r9fsOjZCBIWJw2IVEErc7Uiq64pFnoE-GMw8lycYSAV21ONxoCEuwQAvD_BwE

Post-Secondary Tuition Assistance

Tuition Assistance Program (TAP)

Helps eligible New York residents attending in-state postsecondary institutions pay for tuition. TAP grants are based on the applicant's and his or her family's New York State taxable income. Part-time TAP helps eligible residents attending in-state postsecondary institutions on a part-time basis pay for tuition.

¹² DOE staff do not ask about or keep a record of the immigration status of a student or family member.

Tuition Assistance Program (TAP) (cont'd)

Eligibility:

An applicant must:

- Be a legal resident of New York State and have resided in New York State for 12 continuous months;
- Be a U.S. citizen or eligible noncitizen;¹³
- Have graduated from high school in the United States, earned a high school equivalency diploma by passing a Test Assessing Secondary Completion (TASC) formally known as a GED, or passed a federally approved "Ability to Benefit" test as defined by the Commissioner of the State Education Department;
- Study at an approved postsecondary institution in New York State;
- Be matriculated in an approved program of study and be in good academic standing with at least a "C" average as of the 4th semester payment
- Be enrolled as a full-time student taking twelve or more credits applicable toward the degree program, per semester;¹⁴
- Be charged at least \$200 tuition per year;
- Meet income eligibility limitations;
- Not be in default on any state or federal student loans and not be in default on any repayment of State awards;
- Be in compliance with the terms of any service conditions imposed by a NYS award.

How to Apply:

File a federal FAFSA form used by nearly all states and universities in America to calculate and award financial aid at

<https://studentaid.gov/h/apply-for-aid/fafsa>.

If a FAFSA is completed before the TAP application and a New York State address is entered in the FAFSA with a New York State college, the Higher Education Services Corporation (HESC) will automatically receive the information in about three days. HESC will then send an email or postcard with directions to complete the TAP application online.

¹³ Applicants under the DREAM Act may also apply under slightly different eligibility requirements listed here: <https://www.hesc.ny.gov/pay-for-college/apply-for-financial-aid/nys-tap.html#horizontalTab1>.

¹⁴ TAP is also available for students attending SUNY, CUNY and not-for-profit independent degree-granting colleges on a part-time basis. To be eligible, a student must have also earned 12 credits or more in each of the two consecutive semesters, for a minimum total of 24 credits earned.

New York State Aid for Part-Time Study (APTS)

Provides grant assistance for eligible part-time students enrolled in approved undergraduate studies. Awards provide up to \$2,000 per year for part-time undergraduate study at participating institutions in New York State.

Eligibility: An applicant must meet the requirements listed here:
<https://www.hesc.ny.gov/pay-for-college/financial-aid/types-of-financial-aid/nys-grants-scholarships-awards/aid-for-part-time-study.html>.

How to Apply: To apply, students should obtain an APTS application from the college the students will be attending. This can be done by calling or emailing the college. College financial aid administrators select potential recipients from eligible students and decide who will receive APTS awards based on the funds they have available and students' needs.

State ID/Driver's License

A CAM parolee may apply for a Driver's License or an official New York State ID from the Department of Motor Vehicles (if they do not plan on driving). When you pass your road test, you must give your foreign driver license to the DMV to be destroyed. If you plan to return to your home country, ask to make sure that your foreign license is not destroyed.

Eligibility: Driver's Licenses are available to all New York residents, regardless of immigration status. State IDs are only available to documented New York residents.

How to Apply: Pass a written exam, a vision test, and a driving test to get a Driver's License. Apply for a Driver's License or an official state ID at the local DMV office: <https://dmv.ny.gov/dmv/dmv-office-locations>.

Applicants must provide fingerprints, and proof of identity and residency:

- Proof of Identity: e.g., I-94, a passport, a birth certificate, or other immigration or ID document.
- Proof of Residence: e.g., copy of lease, a utility or phone bill, a court document, a pay stub, a bank statement, a document from shelter, etc.

All DMV offices will provide language access assistance to individuals with limited English proficiency. The New York State New Americans Hotline is a toll-free, multi-lingual hotline that can assist DMV customers with any immigration-related issues or discrimination they experience at a DMV office: (800) 566-7636.

Local (City/County-Specific) Resources in New York City

Bronx, New York

General Social Services

For a master list of food pantry services in the Bronx:

<https://www.homelesshelterdirectory.org/cgi-bin/id/cityfoodbanks.cgi?city=Bronx&state=NY>

For more organizations that provide a variety of services, see these guides compiled by the NYS Education Department, available in Spanish and English:

<http://www.nysed.gov/bilingual-ed/guide-community-based-organizations-immigrants>.

Masa

Serves Mexican and Latino individuals in the South Bronx with early childhood education programs, after school and extracurricular programs for youth, civic engagement workshops, family support, case management, legal services in immigration, and community leadership initiatives.

2770 Third Avenue, 1st Floor, Bronx, NY 10455

(646) 481-5890

<http://masany.org/>

Mercy Center, Inc.

Empowers women and their families in the South Bronx through services such as counseling, parenting classes and support groups, family development, domestic violence support, career development, English classes, immigrant services, and youth programs.

377 E. 145th Street, Bronx, NY 10454

(718) 993-2789

<https://www.mercycenterbronx.org/>

Sisters of Charity of New York

An organization that provides social services to all in need, including education programs, English classes, health and human services, housing development, counseling for immigrants, and arts programs.

6301 Riverdale Avenue, Bronx, NY 10471

(718) 549-9200

<https://www.scny.org/>

English Language Programs

Castle Hill YMCA New Americans Welcome Center

Provides newcomers with English, job readiness, computer literacy classes, as well as free legal immigration services.

2125 Glebe Avenue, Bronx, NY, 10462

(718) 829-1564, ext. 2

<https://ymcanyc.org/locations/castle-hill-ymca/programs-classes/community/new-americans-welcome-center>

New York Public Library Free English Classes

Provides free English classes, available at more than 40 libraries throughout the city. Classes meet twice a week, for two hours a day.

Locations listed at: <https://www.nypl.org/events/classes/esol/spanish-classes>

(917) 275-6975

<https://www.nypl.org/events/classes/english>

St. Jerome H.A.N.D.S. Community Center

Offers education and social services to families and immigrants with English, computer literacy, citizenship, and GED classes. Also provides food services and job security assistance.

330 E. 138th Street, Bronx, NY 10454

(718) 402-7866

<https://www.jeromehands.com/>

St. Rita's Center for Immigrant and Refugee Services

Offers English classes, translation and interpretation services, as well as social services including family counseling, citizenship preparation, and domestic violence intervention.

2342 Andrews Avenue, Bronx 10468

(718) 365-4390

<https://stritascenter.wordpress.com/>

We Speak NYC

Provides free English language learning classes in-person and online, including 7-10 week conversation classes in all 5 boroughs.

Email at: <https://wespeaknyc.cityofnewyork.us/contact-us/>

<https://wespeaknyc.cityofnewyork.us/>

The following organizations also provide English Language Programs.

See [General Social Services](#) above for details on each.

- Mercy Center, Inc.
- Sisters of Charity of New York

Job Training & Career Counseling Programs

See [Immigration Legal Services](#) for organizations that assist with Work Authorization.

Bronx Educational Opportunity Center (EOC)

SUNY's Bronx EOC offers tuition-free academic and vocational training programs to help individuals advance their education and career. Programs include Medical Assistant, Emergency Medical Technician and Microsoft Office Specialist. Job placement assistance is provided upon completion of the program.

1666 Bathgate Avenue, Bronx, NY 10457

(718) 530-7000

<http://www.bronxeoc.org/index.html>

Hostos Allied Health Career Pipeline

A tuition-free enhanced allied health training and internship program for low-income individuals. Students of the Pipeline program train to become Community Health Workers, Patient Care Technicians, or NYS Certified Nursing Assistant while also receiving supportive services such as transportation assistance, childcare, and job placement.

500 Grand Concourse, Bronx, NY 10451

(718) 664-2537

<http://www.hostos.cuny.edu/Administrative-Offices/Division-of-Continuing-Education-Workforce-Develop/The-Hostos-Allied-Health-Career-Pipeline-Program>

Per Scholas

Tuition-free program that offers multiple tracks to help low-income individuals launch a career in the technology industry. They offer a variety of full and part-time programs in software engineering, cloud support, network support, and cyber security. Graduates of any of the programs are provided with job placement assistance.

804 E 138th St Bronx, NY 10454

(718) 991-8400

<https://perscholas.org/>

SoBRO

Seeks to enhance the quality of life in the South Bronx with youth and adult education programs, a workforce development center, as well as business and property assistance.

555 Bergen Avenue, Bronx, NY 10455

(718) 292-3113

<https://sobro.org/>

The following organizations also provide Job Training & Career Counseling Programs.

See [English Language Programs](#) above for details on each.

- St. Jerome H.A.N.D.S. Community Center
- Castle Hill YMCA New Americans Welcome Center

Assistance with Public School Enrollment & English/Special Ed Services

New York City Department of Education Family Welcome Centers

Provides support with the school admissions process, information about offers and waitlists, and guidance for students new to New York City.

Districts 7, 9, 10: 1 Fordham Plaza, 7th Floor, Bronx, NY 10458
(718) 329-8050

Districts 8, 11, 12: 1230 Zerega Avenue, Room 24, Bronx, NY 10462
(718) 828-7546

<https://www.schools.nyc.gov/enrollment/enrollment-help/family-welcome-centers>

Mental Health Services

Extensive list of free or low-cost counselling services in the Bronx:

<https://www.opencounseling.com/new-york/bronx>

Bridgepoint Health

Offers low-cost mental health and outpatient substance abuse treatment programs. Services include crisis intervention, a 24/7 hotline, and intensive outpatient programs. No one will be refused services for the inability to pay and discounts are available through a sliding fee scale.

Inwood Health Center:

1543-1545 Inwood Avenue, Bronx, NY 10452

(855) 681-8700

Brightpointhealth.org

Einstein Community Health Outreach (ECHO) Clinic

Low-cost clinic that offers individual therapy in English or Spanish. Only able to serve those who do not have medical insurance.

1894 Walton Avenue, Bronx, NY 10453

(718) 239-1610

Schedule an appointment at 1-800-836-1316

<http://www.einstein.yu.edu/students/clubs/echo/>

NYC Well (Free Hotline)

Provides access to confidential mental health or substance abuse services via a free phone or text hotline.

1-888-NYC-Well or Text "WELL" to 65173

<https://nycwell.cityofnewyork.us/en/>

Immigration Legal Services

Bronx Legal Services

Free civil legal service offering advice and representation in matters involving a wide variety of law, including immigration services such as family-based petitions, naturalization, removal defense, Special Immigrant Juvenile petitions, and asylum.

349 East 149th Street, 10th Floor, Bronx, NY 10451

(917) 661-4500

<https://www.legalservicesnyc.org/our-program/bronx>

Bronx Works, Inc.

Helps individuals and families improve their economic well-being through a variety of free immigrant legal services, including employment authorizations, adjustments of status, and consular processing.

Location of offices listed at: <http://www.bronxworks.org/office-listings>

(718) 731-3114

<http://www.bronxworks.org>

Catholic Charities: Immigration and Refugee Services

Assists immigrants with legal representation, case processing, and resettlement services. Programs include employment help, telephone hotline information, referral assistance, individual case advocacy, general education, emergency assistance, and outreach.

1910 Monterey Avenue, Bronx, NY 10457

(888) 744-7900

<https://catholiccharitiesny.org/what-we-do/welcoming-integrating-immigrants-refugees/catholic-charities-immigrant-refugee-services>

Immigration Advocates Network

Provides access to immigration legal resources and information for low-income immigrants.

support@immigrationadvocates.org

<https://www.immigrationadvocates.org/nonprofit/>

The following organizations also provide Immigration Legal Services.

See [General Social Services](#) above for details on each:

- Mercy Center, Inc.
- Masa-MexEd, Inc.

See [English Language Programs](#) above for details on the organization listed below:

- Castle Hill YMCA New Americans Welcome Center

Immigration Legal Services: Work Authorization

The following organizations provide assistance with work authorization.

See [Immigration Legal Services](#) above for details on each:

- Bronx Works, Inc.
- Bronx Legal Services

General Legal Services

For more organizations that provide a variety of services, see these guides compiled by the NYS Education Department, available in Spanish and English:

<http://www.nysed.gov/bilingual-ed/guide-community-based-organizations-immigrants>.

Bronx Legal Services

Free civil legal services, including advice and representation in matters involving family law, immigration, housing, education, government benefits, taxes, consumer law, and foreclosure.

349 East 149th Street, 10th Floor, Bronx, NY 10451

(917) 661-4500

<https://www.legalservicesnyc.org/our-program/bronx>

Legal Aid Society

Provides individuals with legal assistance and advice in civil, criminal, and juvenile rights matters. Operates hotlines for immigration matters, accessing benefits, homelessness, and low income tax-payers.

*Bronx Neighborhood Office: 260 E. 161st Street, Bronx, New York 10451
(718) 991-4758*

<https://www.legalaidnyc.org/>

Urban Justice Center

Provides programs in direct legal services, advocacy, community education, and political organizing to New York City residents. Populations served include asylum seekers, refugees, and other vulnerable groups.

(646) 602-5600

Clinic locations listed at: <https://www.urbanjustice.org/our-work/our-clinics/>

Local Community Groups

For more organizations that provide a variety of services, see these guides compiled by the NYS Education Department, available in Spanish and English:

<http://www.nysed.gov/bilingual-ed/guide-community-based-organizations-immigrants>.

Casita Maria Center for Arts & Education

Supports youth and families in the South Bronx through a range of free or low-cost arts, education, and public programs. Has a facility with performance spaces, an exhibition gallery, as well as dance and music studios for the community.

928 Simpson Street, Bronx, NY 10459

(718) 589-2230

<https://www.casitamaría.org/>

The following organizations are also Local Community Groups.

See [English Language Programs](#) above for details on each:

- St. Jerome H.A.N.D.S. Community Center
- Castle Hill YMCA New Americans Welcome Center
- St. Rita's Center for Immigrant and Refugee Services

Brooklyn, New York

General Social Services

For more organizations that provide a variety of services, see these guides compiled by the NYS Education Department, available in Spanish and English:

<http://www.nysed.gov/bilingual-ed/guide-community-based-organizations-immigrants>.

Academy of Medical and Public Health Services

Offers full range of free healthcare services to underserved immigrant populations. Also offers assistance with obtaining access to social services. Patients, referred to as community members, are helped by a health advocate who can communicate with them in the language they are most comfortable speaking.

5306 Third Avenue, 2nd Floor, Brooklyn, 11220

(212) 256-9036

<http://www.amphsonline.org/>

CAMBA

Nonprofit agency that provides general legal services as well as other programs, such as health and education with a focus on clients who are immigrants and refugees. Legal service areas include housing, immigration, and employment.

1720 Church Avenue 2nd Floor Brooklyn, NY 11226

(718) 287-2600

<https://camba.org/program/legalservices/>

Coalition for Hispanic Family Services

A comprehensive family service agency that offers numerous services, including outpatient child, adolescent, and family mental health services, as well as children's community residence, after-school and summer programs, parenting support programs, and child abuse prevention.

315 Wyckoff Avenue, 4th Floor, Brooklyn, NY 11237

(718) 497-9495

<http://www.hispanicfamilyservicesny.org/>

The Family Center

Offers a combination of social and legal services, including health care and wellness programs, to individuals and families struggling with family crisis or loss.

493 Nostrand Avenue, 3rd Floor, Brooklyn, NY 11216

(718) 230-1379 | Toll Free: (800) 219-4522

<https://www.thefamilycenter.org/what-we-do/>

Neighbors Helping Neighbors

Helps low- and moderate-income Brooklyn residents secure quality housing and build financial assets through training, counseling, and information.

621 DeGraw Street, Brooklyn, NY 11217

(718) 237-2017

<http://www.nhnhome.org/>

ODA Community Development

Provides a variety of programs encompassing professional business, housing, health, nutritional, and community beautification services. Notably, ODA has a health center network, open 365 days a year, as well as a Special Supplemental Nutrition Program for Women, Infants and Children.

See list of 5 Brooklyn locations and contact information at

<http://www.odanys.org/>

Sanctuary for Families

Provides free legal services to victims of domestic violence, sex trafficking, and other forms of gender-based violence. In addition to a comprehensive range of legal services, Sanctuary offers a wide range of clinical, residential, and economic empowerment services.

350 Jay Street, 15th Floor, Brooklyn, NY 11201

(718) 250-4402

<http://www.sanctuaryforfamilies.org>

YMCA New Americans Initiative

Offers free and confidential legal immigration services. They also offer free classes in conversational English and ESL, computer literacy, citizenship preparation, workforce development in the healthcare industry, adult basic education and high school equivalency preparation, as well as employment support and coaching.

Flatbush: 1401 Flatbush Avenue, Brooklyn, NY 112210
(718) 907-6011

Prospect Park: 357 9th Street, Brooklyn, NY 11215
(212) 912-2593

Park Slope: 361 15th Street, Brooklyn, NY 11215
(212) 912-2593

<https://ymcanyc.org/programs/community/new-americans-initiative>

The following organization also provides assistance with general social services.

See [Job Training & Career Counseling Programs](#) below for more details:

- Project You (SNAP and Medicaid assistance)

English Language Programs

The New York Public Library list of resources for ESOL learners:

<https://www.nypl.org/events/classes/crw/links>

Brooklyn College American Language Academy

Offers three programs: (1) Intensive English Program, 9 weeks, 20 hours/week; (2) Part-Time English Program, 9 weeks, 4 hours/week; (3) Short-Term Intensive Program, with customizable curriculum and flexible schedules. Tuition varies with each program. It is not necessary to be a student at Brooklyn College to enroll.

2900 Bedford Avenue, Brooklyn, NY 11210

(718) 951-5000

<https://www.brooklyn.cuny.edu/web/admissions/other/ala.php>

Brooklyn Public Library: English for Speakers of Other Languages

Offers free part-time English language classes. Classes meet twice a week over the course of ten weeks. Sessions last three hours. Daytime, evening, and Saturday classes. Students must register to join a class in one of three registration periods-Fall, Winter, or Spring.

Bedford: 496 Franklin Avenue, Brooklyn, NY 11238
(718) 623-2134

Central: 10 Grand Army Plaza, Brooklyn, NY 11238
(718) 230-2191

Flatbush: 22 Linden Blvd at Flatbush Avenue, Brooklyn, NY 11226
(718) 856-2631

Eastern Pkwy: 1044 Eastern Pkwy, 2nd Floor, Brooklyn, NY 11213
(718) 778-9330

New Lots: 665 New Lots Avenue at Barbey Street, Brooklyn, NY 11207
(718) 649-0417

<https://www.bklynlibrary.org/adult-learning/esol>

COPE ESL NYC

NYC based organization that also provides free English classes in Brooklyn. Classes last taught at 4006 18th Ave., Brooklyn, NY 11218, but this location may have changed.

225 Broadway, 2nd Floor, New York, NY 10007

(212) 809-5935

<http://aioacs.org/>

NYC Programs for English Language Learners

New York City offers three school-based programs for English language learners: Dual Language, Transitional Bilingual Education, and English as a New Language. Each of these is described in the link below.

<https://www.schools.nyc.gov/learning/multilingual-learners/programs-for-english-language-learners>

We Speak NYC

Free conversation-based English program operated by the Mayor's Office of Immigrant Affairs of the City of New York. Offers classes in Brooklyn.

Can be contacted through this form:

<https://wespeaknyc.cityofnewyork.us/contact-us/>

<https://wespeaknyc.cityofnewyork.us/>

The following organizations also provide English language assistance.

See [Job Training & Career Counseling Programs](#) below for details:

- Opportunities for a Better Tomorrow

See [General Social Services](#) above for details:

- Coalition for Hispanic Family Services
- YMCA New Americans Initiative

Job Training & Career Counseling Programs

See [Immigration Legal Services](#) for organizations that assist with Work Authorization.

Emma's Torch

Provides top-notch culinary training to refugees and asylees through a 15-week paid apprenticeship program to help them find careers in the culinary industry.

345 Smith Street, Brooklyn, NY 11231

(718) 243-1222

<https://emmastorch.org/contactus>

Opportunities for a Better Tomorrow

Offers job training and support to young adults, adults, and immigrants such as job placement assistance, GED classes, and English classes, and immigration legal services.

Sunset Park: 882 3rd Avenue, Suite 10-10 N.E., Unit 18, Brooklyn, NY 11232

(718) 369-0303

Bushwick: 25 Thornton Street, Brooklyn, NY 11206

(718) 387-1600

<https://obtjobs.org/home/>

Per Scholas

Provides tuition-free technology training to unemployed or underemployed adults to prepare them for careers in IT and other technical roles including network engineering, software testing, quality assurance, cyber security, web development, software development, data engineering and RPA development.

630 Flushing Avenue, Brooklyn, NY 11206

(718) 991-8400

<https://perscholas.org/>

Project You

Helps underserved women and men, single parents, immigrants, and minorities receive professional training at affiliated schools in NYC and obtain employment. The Home Health Aide training course in Brooklyn is \$550 (prices will soon be raised to \$645). Additional services offered: assistance with SNAP and Medicaid applications.

1712 Kings Highway

Brooklyn, NY 11229

(718) 382-4424

<https://www.projectyouny.org/what-we-do>

Seeds to Flowers

Nonprofit that empowers at-risk girls in low-income communities through leadership, education, and personal development. Programs include Girls Code, leadership development, internships, entrepreneurship skills, and trauma-informed girls' group.

(718) 673-8242

<https://seedstoflowers-inc.org/>

The following organization also provides job training and career counseling.

See [General Legal Services](#) below for more details:

- CAMBA

Assistance with Public School Enrollment & English/Special Ed Services

New York City Department of Education Family Welcome Centers

Provides support with the school admissions process, information about offers and waitlists, and guidance for students new to New York City.

<u>89th Street:</u>	415 89th Street, 5th Floor, Brooklyn, NY 11209 (718) 759-4942 Districts Served: 20, 21 Director: Josephine Stabile
<u>St. Marks Avenue:</u>	1665 St. Marks Avenue, Room 116, Brooklyn, NY 11233 (718) 240-3598 Districts Served: 19, 23, 32 Director: Stacey Babb
<u>Fort Greene Place:</u>	29 Fort Greene Place (BS12), Brooklyn, NY 11217 (718) 804-6599 Districts Served: 13, 14, 15, 16 Director: Joanne Shen
<u>Ocean Avenue:</u>	1780 Ocean Avenue, 3rd Floor, Brooklyn, NY 11230 (718) 758-7672 Districts Served: 17, 18, 22 Director: Desiree Sandoval

<https://www.schools.nyc.gov/enrollment/enrollment-help/family-welcome-centers>

NYC Special Education Contacts and Resources

New York City has put together a list of contacts to help resolve questions about special education, evaluation, support, and services.

Special Education Hotline: 718-935-2007

<https://www.schools.nyc.gov/learning/special-education/help/contacts-and-resources>

Special Support Services

Offers affordable advocacy, systems navigation, and peer support for NYC families of students with disabilities. Supports with strategies to help access special education services, disability-specific community resources, benefits and entitlements, social events, wellness and recovery activities, self-help sessions, and mental health services.

237 Flatbush Avenue, Brooklyn, NY 11217
(929) 392-5656

<https://specialsupportservices.com/about-our-advocates/>

Mental Health Services

For a list of free or low-cost resources and individual practitioners, see:

<https://www.opencounseling.com/new-york/brooklyn>

Bedford Stuyvesant Family Health Center

Offers various services, including psychiatric care, to patients on a sliding scale based on income and family size. Care is provided "without regard for ability to pay."

1413 Fulton Street, Brooklyn, NY

(718) 636-4500

<https://www.bsfhc.org/>

Beverly Mack Harry Consulting Services: Acculturation Wellness Program

Assesses and treats the emotional stressors associated with migration faced by children, adolescents, and adults from the Caribbean and other ethnic groups.

738 Crown Street, Brooklyn, NY 11213

(718) 363-0100 | customerservice@bmhtherapy.org

<http://www.bmhtherapy.org/consulting.htm>

Community Counseling and Mediation

Behavioral health organization providing social support, counseling, health, mental health, educational, and supportive services to at-risk children, youth, and families.

25 Elm Place, 2nd Floor, Brooklyn, NY 11201

(718) 802-0606

Treatment Access and Prevention Services: (718) 704-1986

<https://ccmny.org/>

Family Health Centers at NYU Langone

Provides primary and preventive outpatient care to individuals, regardless of ability to pay or health insurance status. Offers behavioral and mental health, primary care, obstetrics and women's health, pediatric, dental, and rehabilitation services.

(718) 630-7942

<https://nyulangone.org/locations/directory/brooklyn>

Kings County Hospital Center

Offers full range of mental health services through its Behavioral Health Center. Cost of services is based on ability to pay. Patients are encouraged to contact the center if they need services regardless of immigration status or finances.

451 Clarkson Avenue, Brooklyn, NY 11203

Psychiatric Emergency Room: (718) 245-2310

Behavioral Health Outpatient Intake: (718) 245-2727

Intake Coordinator: (718) 245-1137

<https://www.nychealthandhospitals.org/kingscounty/our-services/behavioral-health/>

Resilient Young Minds

Helps at-risk youth aged 13-17 develop resilience and self-efficacy in spite of difficult or traumatic experiences. Offers mentorship, peer support groups, personal development workshops and enrichment activities. Candidates must apply through the website.

Contact page: <https://ourrym.com/contact/>

Application information: <https://ourrym.com/about/page/>
<https://ourrym.com/>

Immigration Legal Services

Brooklyn Defender Services: Immigration Practice

Provides high-quality legal representation and related services to people who cannot afford to retain an attorney. Immigration Practice represents individuals before UCSIS, family court, and New York Immigration Court, and provides advice in order to help them stabilize their immigration status.

177 Livingston Street, 7th Floor, Brooklyn, NY 11201

(718) 564-6290

<http://bds.org/>

Catholic Migration Services

Provides free legal services, "Know Your Rights" education, and immigration-related legal assistance in areas including Temporary Protected Status, citizenship, asylum, and humanitarian relief, and deportation defense. Also provides pastoral services.

191 Joralemon Street, 4th Floor, Brooklyn, NY 11201

(718) 236-3000

<https://catholicmigration.org>

Immigrant Hope

Provides low-cost immigration legal services through evangelical church-based legal aid clinics. Consultations cost \$30.

6501 6th Avenue, Brooklyn, NY 11220

(718) 745-7702

<https://www.immigranthope.org/location/brooklyn-new-york/services/>

Kingsborough New American Center

Provides free immigration legal services to Kingsborough Community College and the surrounding Brooklyn communities.

2001 Oriental Blvd., Brooklyn, NY 11235

Office T8-108C

(718) 368-5600

<http://www.kbcc.cuny.edu/nac/>

Safe Harbor Clinic

Law school clinic that provides free legal representation to indigent immigrants, including asylum seekers and others seeking humanitarian relief, in affirmative and defensive cases.

111 Livingston Street, Brooklyn, NY 11201

(718) 532-2417

<https://www.brooklaw.edu/Academics/Clinics-and-Externships/In-House-Clinics/Safe-Harbor>

Safe Horizon Immigration Law Project

Advocates on behalf of immigrant survivors of crime, torture, or abuse to help them obtain lawful status for themselves and their families, relief from the threat of removal, and work authorization. Staff is trained and experienced in working with survivors of trauma and violence. Clients seen by appointment only. Services are free or low-cost.

50 Court Street, 8th Floor, Brooklyn, NY 11201

(718) 943-8632

<https://www.safehorizon.org/our-services/legal-and-court-help/immigration-law-project/>

The following organization also provides immigration legal services.

See [Job Training & Career Counseling](#) above for more details:

- Opportunities for a Better Tomorrow

Immigration Legal Services: Work Authorization

The following organizations provide work authorization assistance.

See [Immigration Legal Services](#) above for details on each.

- Brooklyn Defender Services Immigration Practice
- Catholic Migration Services
- Immigrant Hope
- Safe Horizon Immigration Law Project

General Legal Services

For more organizations that provide a variety of services, see these guides compiled by the NYS Education Department, available in Spanish and English:

<http://www.nysed.gov/bilingual-ed/guide-community-based-organizations-immigrants>.

Brooklyn Legal Services

Provides free legal representation to Brooklyn residents in a variety of areas including access to education, equal rights and language access, consumer advocacy, employment law, family law and domestic violence, government benefits, housing and tenants' rights, immigration and immigrants' rights, LGBT advocacy, reentry, and taxpayer assistance.

Court Street: 105 Court Street, 4th Floor, Brooklyn, NY 11201

St. Marks Ave.: Tenant Rights Coalition, East New York/Brownsville Office,
1709 St. Marks Avenue, Brooklyn, NY 11233

Brighton Beach: 3409 Brighton 6th Street, Brooklyn, NY 11235

Albany Ave.: 27 Albany Avenue, 2nd Floor, Brooklyn, NY 11216

Legal Assistance Hotline: (917) 661-4500 (Monday-Friday, 10am-4pm).

General Inquiries: (718) 237-5500

<https://www.legalservicesnyc.org/our-program/brooklyn>

Brooklyn Legal Services Corporation A

Provides full range of free legal services, including full legal representation, brief/advice services, and legal education in civil matters. The organization has a particular emphasis on consumer economic advocacy, affordable housing, and tenants' rights. They also provide tax preparation assistance.

Broadway: 260 Broadway, 2nd Floor, Brooklyn, NY 11211

Fulton St: 1471 Fulton Street., Brooklyn, NY 11216

Myrtle Ave: 1145 Myrtle Avenue, 2nd Floor, Brooklyn, NY 11237

(by appointment only)

(718) 487-2300

<https://bka.org/about-us/>

Central American Legal Assistance

Provides free or low-cost legal services to NYC's immigrant community, with a focus on Central and South American asylum seekers. Offers legal representation, advice, and counseling. Staff are bilingual. Open Monday through Friday, 9am-5pm; walk-ins accepted Monday through Friday until 3pm.

240 Hooper Street, Brooklyn, NY 11211

(718) 486-6100

<https://www.centralamericanlegal.info/>

The following organizations also provide general legal aid services.

See [General Social Services](#) above for details on each organization.

- CAMBA
- The Family Center
- Sanctuary for Families
- YMCA New Americans Initiative

See [Local Community Groups](#) below for details on each organization.

- Make the Road New York
- Mixteca Organization

Local Community Groups

For more organizations that provide a variety of services, see these guides compiled by the NYS Education Department, available in Spanish and English:

<http://www.nysed.gov/bilingual-ed/guide-community-based-organizations-immigrants>.

Make the Road New York

Supports Latino and working-class communities through organizing, policy innovation, transformative education, and survival services. Offers a host of services including adult educational, healthcare, and legal services.

301 Grove Street, Brooklyn, NY 11237

(718) 418-7690

<https://maketheroadny.org/>

Mixteca Organization

Offers programs and services for Mexican and Latin American immigrant communities in Brooklyn and New York. Programs in adult education, health, domestic violence services, HIV/AIDS services, and immigration legal services.

245 23rd Street, 2nd Floor, Brooklyn, New York 11215

(718) 965-4795

<http://www.mixteca.org/>

New York (Manhattan), New York

General Social Services

For more organizations that provide a variety of services, see these guides compiled by the NYS Education Department, available in Spanish and English:

<http://www.nysed.gov/bilingual-ed/guide-community-based-organizations-immigrants>.

Association to Benefit Children

Provides a variety of programs geared towards children and families. Includes early education support, mental health programs, and supportive housing specifically for families living with HIV/AIDS.

419 East 86th Street (between 1st and York Ave.), New York, NY 10028

(212) 845-3821

<https://www.a-b-c.org/>

Cabrini Immigrant Services NYC

Provides direct immigration legal services, short-term intervention counseling, programming for students and families, weekly food pantries, and monthly "Know Your Rights" workshops.

139 Henry Street, New York, NY 10002

(212) 791-4590

<http://cis-nyc.org/>

The Door

Assists young people with reproductive healthcare, mental health, and legal services, as well as GED and English classes, college preparation, career development, supportive housing, recreational activities, and meals.

121 Avenue of the Americas, New York, NY 10013

(212) 941-9090

<https://www.door.org/>

FoodHelp NYC

Map of all (or nearly all) food pantries and community kitchens in New York City.

<https://maps.nyc.gov/foodhelp/#map-page>

LSA Family Health Service

Provides comprehensive services in El Barrio/East Harlem, such as a food pantry, public benefits applications, nursing, environmental health, parenting and child development, preventive services, a thrift store, mental health counseling, and other supports.

333 E. 115th Street, New York, NY 10029

(646) 672-5200

<https://littlesistersfamily.org/>

Lutheran Social Services of New York

Provides early childhood, healthy homes, nutrition and food assistance, housing assistance, immigration and legal assistance, disaster response, and educational services.

475 Riverside Drive Suite #1244, New York, NY 10115

(212) 870-1100

<http://lssny.org/>

Northern Manhattan Improvement Corporation

Provides comprehensive services in crisis intervention, legal matters, safety planning, immigration matters, mental health counseling, language interpretation, public benefits, career development, eviction prevention, accessing healthcare, and adult education.

45 Wadsworth Avenue, New York, NY 10033

(212) 822-8300 | info@nmic.org

<http://www.nmic.org/>

Riverside Language Program

Provides free full-time immersive English, Digital Literacy, and Workforce Skill Building classes for newly arrived immigrants, refugees, and asylum seekers.

270 West 89th Street, New York, NY 10024

(212) 662-3200

<https://www.riversidelanguage.org/about/#our-programs>

SNAP

Information regarding SNAP is available under state benefits. For New York City specific information, visit <https://portal.311.nyc.gov/article/?kanumber=KA-01018>.

English Language Programs

Andrew Romay New Immigrant Center

Provides English language courses, workshops, and civic events. The English in Action program matches individuals with volunteers for weekly one-to-one conversation practice sessions.

144 East 39th Street, New York, NY 10016
(212) 818-1200 | newyork@esuus.org
<http://www.esuus.org/esu/programs/arnic/>

Catholic Charities

Provides broad assistance for immigrants, including English language programs, legal assistance, and help with work authorizations.

80 Maiden Lane, 13th Floor, New York, NY
Immigration Legal Services: (212) 419-3700
Catholic Charities Help Line: (888) 744-7900
<https://catholiccharitiesny.org/find-help/need-help-immigration>

Centro NYC

Provides assistance to immigrants living in New York City. In addition to English classes, the program assists with civics courses for the citizenship test and aims to provide a community to help new arrivals adjust to the city.

250 West 65th Street, New York, NY 10023
(212) 765-4634
<http://centronyc.org/about.php>

Harlem Empowerment Project

Provides courses on computer literacy, GED/TASC, and ESL, as well as career advice. Also serves the Bronx.

8 West 126th Street, New York, NY 10027
(646) 450-9218
<https://www.hep.nyc/about>

Institute for Immigrant Concerns

Provides ESOL programs and support services to a diverse population of adult immigrants and refugees from all five boroughs of New York City. Also provides one-on-one counseling on job search and career development from a multilingual staff.

122 W 27 Street, 10th Floor, New York, NY
(646) 320-0061
<https://instituteformigrantconcerns.org/>

The International Center

Provides English classes, computer skills workshops, one-on-one conversation practice, and specialized community-based programs. Programs are free for all students with immigrant status, including refugees, asylum seekers, DACA/DAPA, TPS, other similar statuses, and those without documentation.

80 Maiden Ln #14, New York, NY 10038

(646) 794-3745

<https://www.newintlcenter.org/>

New Women New Yorkers

Aims to empower immigrant women through workforce development and networking to obtain their first paying and fulfilling job in NYC, enroll in higher education, and increase their confidence and community engagement. Also has an English language program affiliated with We Speak NYC.

wswl@nywomenimmigrants.org

<http://www.nywomenimmigrants.org/>

New York Public Library: Free English Classes

Provides English classes, available at more than 40 libraries throughout the city. Classes meet twice a week, for two-hours a day.

General Information: <https://www.nypl.org/help/community-outreach/immigrant-services>

Class Locations: <https://www.nypl.org/events/classes/esol/spanish-classes>

We Speak NYC

Provides free English Language Learning classes in-person and online, including 7-10 week conversation classes in all 5 boroughs. Website might not show physical location during shelter-at-home.

<https://wespeaknyc.cityofnewyork.us/classes-near-you/>

The following organizations also provide English language programs.

See [General Social Services](#) above for more information.

- The Door
- Northern Manhattan Improvement Corporation
- Riverside Language Program

Job Training & Career Counseling Programs

See [Immigration Legal Services](#) for organizations that assist with Work Authorization.

Comprehensive Youth Development

Partners with three NYC public high schools to provide services to high school students and recent graduates to help them graduate high school and go on to college or the workforce. These services include college and career advising, intensive tutoring, as well as legal, medical, and housing assistance.

240 Second Avenue, New York, NY 10003

(212) 353-2010

<https://comprehensiveyouthdevelopment.org>

Grace Institute

Provides an Administrative Professionals Program and a Patient Service Representative Program for women.

40 Rector Street, 14th Floor, New York, NY 10006

(212) 832-7605

<https://graceinstitute.org/about/>

Qualitas of Life Foundation

Provides free bilingual workshops in basic financial education to Hispanic individuals and their families.

1221 Avenue of the Americas, Suite 43105, New York, NY 10020

(646) 885-2295 | communications@qualitasoflife.org

<http://qualitasoflife.org/>

Restaurant Opportunities Centers United

Seeks to improve wages and working conditions for the nation's restaurant workforce. Provides restaurant job training and placement, leadership development, and legal support.

275 Seventh Avenue, Suite 1703, New York, NY 10001

(212) 343-1771

<http://rocunited.org/>

Upwardly Global

Provides job search training and resources to help work-authorized immigrants, refugees, and asylees. Programs include resume-writing and interviewing, industry-specific guidance, and one-on-one job search coaching.

505 8th Avenue, Suite 1100, New York, NY 10018

(212) 219-8828

<https://www.upwardlyglobal.org/programs/new-york-city-immigrant-refugee-employment-services/>

The following organizations also provide job training and career counseling.

See [General Social Services](#) above for details on each organization.

- Northern Manhattan Improvement Corporation
- Riverside Language Program
- The Door

See [English Language Programs](#) above for details on each organization.

- Institute for Immigrant Concerns
- The International Center
- New York Public Library
- New Women New Yorkers
- Harlem Empowerment Project

Assistance with Public School Enrollment & English/Special Ed Services

For more organizations that provide a variety of services, see these guides compiled by the NYS Education Department, available in Spanish and English:

<http://www.nysed.gov/bilingual-ed/guide-community-based-organizations-immigrants>.

Advocates for Children of New York

Seeks to promote access to the best education New York can provide for all students. Assists with free legal counseling and representation at school-related hearings and appeals, connects students with special education, and provides informative workshops and free resources.

151 West 30th Street, 5th Floor, New York, NY 10001

(212) 947-9779

<http://www.advocatesforchildren.org/>

New York City Department of Education Family Welcome Centers

Provides support with the school admissions process, information about offers and waitlists, and guidance for students new to New York City.

Districts 1, 2, 4: 333 Seventh Avenue, 12th Fl, Rm 1211, New York, NY 10001
(212) 330-9442

Director: Vanessa Rivera

District 1: District 1 Family Resource Center, P.S. 20 Anna Silver School
166 Essex Street, New York, NY 10002

Director: Vanessa Rivera

Districts 3, 5, 6: 388 West 125th Street, 7th Fl, Rm 713, New York, NY 10027
(212) 342-8304

Director: Bruce Monteleon

District 6: George Washington Educational Campus,
549 Audubon Avenue, Room 220, New York, NY 10040
(212) 342-6133

Site Supervisor: Melissa Hernandez

<https://www.schools.nyc.gov/enrollment/enrollment-help/family-welcome-centers>

For additional guidance on enrolling children with specific needs (including language barriers, disabilities, and accessibility concerns), see

<https://www.schools.nyc.gov/enrollment/enrollment-help/meeting-student-needs>

The following organization also provides assistance with early and therapeutic education.

See [General Social Services](#) above for detail on the organization below.

- Lutheran Social Services of New York

Mental Health Services

Center for Modern Psychoanalytic Studies

Provides mental health services in English and Spanish at a fee mutually agreed upon between the therapist and client.

16 West 10th Street, New York, NY 10011

talkinghelps@cmps.edu

<https://www.cmps.edu/Therapy>

Metropolitan Center for Mental Health

Provides mental health services in English and Spanish. There is a flat fee of \$35 for the initial Intake evaluation and a \$45 flat fee for a psychiatric evaluation (if one is needed). Individual fees thereafter are set on a sliding scale, based on proof of income.

Services: <https://www.metropolitancenter.com/services/>

Locations: <https://www.metropolitancenter.com/directions/>

NYC Well (Free Hotline)

Provides access to confidential mental health or substance abuse services via a free phone or text hotline.

1-888-NYC-Well

Text "WELL" to 65173

University Settlement

Provides a variety of social services, including mental health services for individuals and families. A sliding fee scale is available and clients are not denied services for inability to pay.

184 Eldridge Street, New York, NY 10002

<https://www.universitysettlement.org/us/about/contact/>

The following organizations also provide assistance with mental health.

See [General Social Services](#) above for details on each organization.

- Northern Manhattan Improvement Corporation
- The Door

Immigration Legal Services**City Bar Justice Center**

Offers access to legal services for low-income and disadvantaged New Yorkers in areas such as victims of violence, visas for immigrant victims of human trafficking, asylum representation, Deferred Action for Childhood Arrivals (DACA), and other forms of immigration relief.

42 West 44th Street, New York, NY 10036

(212) 382-6727

<https://www.citybarjusticecenter.org/>

CUNY Citizenship Now!

Provides free legal consultations on specific immigration related legal issues. Also offers civics classes.

City College Immigration Center

160 Convent Avenue, North Academic Center, Room 1-206

New York, NY 10031

(212) 650-6620

CUNY Xpress Immigration Center

5030 Broadway, Suite 615, New York, NY 10034

(646)664-9350

Additional Part Time Locations:

<http://www1.cuny.edu/sites/citizenship-now/about/contact-2/>

Her Justice

Provides women with legal assistance in areas of family court and divorce. To be eligible, the client must live in New York City, identify as a woman, and be at or below 200% of the federal poverty level. They also provide immigration assistance specifically for immigration issues related to gender based violence.

100 Broadway, 10th Floor, New York, NY 10005

(212) 695-3800

<https://herjustice.org/get-help/>

The Legal Aid Society

Provides individuals with legal assistance and advice in civil, criminal, and juvenile rights matters. Operates hotlines for immigration issues, access to benefits, homelessness, and low-income taxpayers. Has multiple locations.

Theresa Towers, 2090 Adam Clayton Powell Jr Blvd., New York, NY 10027

(212) 577-3300

<https://www.legalaidnyc.org/>

Legal Services NYC

Provides accessible legal services in a variety of areas, such as education, bankruptcy, civil rights and language access, consumer rights, disability, disaster recovery, employment law, family law, homeowner rights, government benefits, immigration, and rights of LGBTQ individuals.

40 Worth Street, Suite 606, New York, NY 10013

(646) 442-3600

<https://www.legalservicesnyc.org/our-program/manhattan>

The Migrant Center of New York

Franciscan Ministry that provides legal assistance to indigent immigrants.

135 West 31st Street, New York, NY 10001

(212) 736-8500 ext. 377 or 305

<https://www.migrantcenterofnyinc.org/>

Neighborhood Defender Services of Harlem

Holistic public defender providing immigrant defense. Also provides assistance in criminal, family, and civil matters.

317 Lenox Avenue, 10th Floor, New York, NY 10027

(212) 876-5500

<https://www.neighborhooddefender.org/services/>

New Americas Hotline

Toll-free number that can answer legal questions and provide referrals to other organizations.

1-800-566-7636

New York Justice for Our Neighbors

Faith-based organization that provides free immigration representation and counseling.

475 Riverside Drive, Suite 1505, New York, NY 10115

(212) 870-3785

<http://ny-jfon.org/>

New York Legal Assistance Group

Addresses legal needs with comprehensive, free civil legal services in areas such as education, family, housing, employment, public benefits, immigration, and healthcare.

7 Hanover Square, 18th Floor, New York, NY 10004

(212) 613-5000

<http://www.nylag.org/>

Safe Passage Project

Works with volunteer attorneys and law school students to provide free representation of unaccompanied minors in the immigration process.

185 West Broadway, New York, NY 10013

(212) 324-6558

<https://www.safepassageproject.org/>

UnLocal, Inc.

Connects immigrants with free, trustworthy, comprehensive, and multilingual legal representation and case management. Also provides immigration information and develops community projects based on need.

45 W. 29th Street, Suite 203, New York, NY 10001

(646) 216-8210 | info@unlocal.org

<http://www.unlocal.org/>

The following organizations also provide immigration legal services.

See [General Social Services](#) above for details on each organization.

- Cabrini Immigrant Services NYC
- Lutheran Social Services of New York

See [English Language Programs](#) above for details on each organization.

- Catholic Charities
- New York Public Library

Immigration Legal Services: Work Authorization

The following organizations also provide assistance with work authorization.

See [English Language Programs](#) above for details on each organization.

- Catholic Charities

See [General Social Services](#) above for details on each organization.

- Cabrini immigrant Services

General Legal Services

For more organizations that provide a variety of services, see these guides compiled by the NYS Education Department, available in Spanish and English:

<http://www.nysed.gov/bilingual-ed/guide-community-based-organizations-immigrants>.

Urban Justice Center

Provides programs in direct legal services, advocacy, community education, and political organizing to New York City residents. Populations served include asylum seekers, refugees, and other vulnerable groups.

(646) 602-5600

<https://www.urbanjustice.org/>

Mobilization for Justice

Offers free legal assistance to low-income New Yorkers throughout New York City to resolve legal problems in the areas of: housing, foreclosure; civil, disability, and aging rights; bankruptcy, tax, consumer, employment, government benefits, immigration, and kinship care.

100 William Street, 6th Floor, New York, NY 10038

(212) 417-3700

<http://mobilizationforjustice.org/>

Suspension Representation Project

A collaboration of five law schools that provides free representation to students in New York City public schools who are facing a superintendent's suspension. Suspension Representation Project advocates represent students in DOE suspension hearings as well as Manifestation of Determination Reviews. Operates all five boroughs.

(212) 998-6753

suspension.representation@gmail.com

<https://www.law.nyu.edu/studentorganizations/suspensionrepresentationproject>

The following organizations also provide assistance with general legal services.

See [General Social Services](#) above for details on each organization.

- The Door

See [Immigration Legal Services](#) above for details on each organization.

- City Bar Justice Center
- Her Justice
- The Legal Aid Society
- Legal Services NYC
- New York Legal Assistance Group

Local Community Groups

For more organizations that provide a variety of services, see these guides compiled by the NYS Education Department, available in Spanish and English:

<http://www.nysed.gov/bilingual-ed/guide-community-based-organizations-immigrants>.

Central Harlem Senior Citizens' Center

Collection of senior centers designed to build community and help seniors live independent lives.

<u>Kennedy:</u>	34 West 134th Street, New York, NY 10037 (212) 926-4871
<u>Beatrice Lewis:</u>	2322 Third Avenue, New York, NY 10035 (212) 289-9155
<u>St. Nicholas Houses:</u>	210 West 131th Street, New York, NY 10027 (646) 678-4451
<u>Lincoln Senior Center:</u>	60 East 135th Street, New York, NY 10037 (212) 234-0005

<https://www.chscc.org/>

Committee for Hispanic Children and Families

Combines education, capacity-building, and advocacy to strengthen the support system and continuum of learning for children and youth.

75 Broad Street, Suite 620, New York, NY 10004
(212) 206-1090

www.chcfinc.org

Henry Street Settlement Senior Center

Multi-lingual senior community center providing activities, meals, and social services.

265 Henry Street, New York, NY 10002
(212) 349-2770, Ext. 1205

<https://www.henrystreet.org/programs/senior-services/good-companions-senior-center/>

Hudson Guild

Offers adult services, arts and community engagement, early childhood care, mental health, and youth development programming to individuals who work, live, or go to school in the Chelsea neighborhood.

441 W. 26th Street, New York, NY 10001
(212) 760-9800

<https://www.nycservice.org/organizations/347>

The Loisaida Center

Provides employment and training opportunities, comprehensive youth development initiatives, as well as neighborhood revitalization activities that positively highlight the rich culture, heritage, and contribution of the Puerto Rican and Latin American community in the City.

710 East Ninth Street, New York, NY 10009

(646) 726-4715

<http://loisaida.org/>

New York Immigrant Coalition

Provides informational materials on immigration law, citizenship requirements, school registration, healthcare access, and voting rights. Also offers annual workshops and presentations on immigration law and other issues that affect immigrants on a daily basis.

131 W 33rd Street, Suite 610, New York, NY 10001

(212) 627-2227

<https://www.nyic.org/>

Sixth Street Center

Community center on the Lower East Side that provides classes, the Community Supported Agriculture (CSA) share, community organizing, and youth programs. Youth program fees are on a sliding scale and no one will be turned away for inability to pay.

638 E. 6th Street, New York, NY 10009

(212) 677-1863

<http://www.sixthstreetcenter.org/>

The following organizations also organize local community groups.

See [English Language Programs](#) above for details on each organization.

- New York Public Library
- Andrew Romay New Immigrant Center
- New Women New Yorkers

Queens, New York

General Social Services

For more organizations that provide a variety of services, see these guides compiled by the NYS Education Department, available in Spanish and English:

<http://www.nysed.gov/bilingual-ed/guide-community-based-organizations-immigrants>.

Emerald Isle Immigration Center

Provides immigration information, senior services, healthcare, mental healthcare, as well as education and employment referrals. Also provides information on Medicaid, aid in housing searches, and pre- and post-enrollment assistance to individuals looking for health insurance. The Center's Meals on Wheels program delivers food to local seniors.

59-26 Woodside Avenue, Woodside, NY 11377

(718) 478-5502

<https://eiic.org/>

Flushing Jewish Community Council

Services and Programs: Counseling services through Queens Long Island Counseling Services (QLICS), Ben Kuyler Education Program, English (ESOL) & citizenship classes, as well as a food pantry.

43-43 Bowne Street, Flushing, NY 11355

(718) 353-4553

<https://www.flushingjcc.net/>

Flushing YMCA New Americans Welcome Center

A multilingual information resource and referral center. Provides immigrants and their families with a wide array of instructional, vocational, recreational, family support, and social services. Offers classes in ESL, cultural orientation, citizenship preparation, US civics, job readiness, and computer literacy.

138-46 Northern Boulevard, Flushing, NY 11354

(718) 551-9351

<https://ymcanyc.org/programs/community/new-americans-initiative>

Hellenic American Neighborhood Action Committee

Offers adolescent and adult literacy programs, immigration legal advice, child and family counseling, translation services, as well as job training and placement.

27-40 Hoyt Avenue S., Astoria, NY 11102

(212) 840-8005

<http://hanac.org/>

Jacob A Riis Neighborhood Settlement

Riis Settlement's Immigrant Services program meets the needs of a growing immigrant population in Queensbridge Public Houses, Long Island City, and Astoria. Offers ESOL classes, citizenship classes, and on-site legal assistance. Youth services include job training programs, internship placement, and tutoring.

10-25 41st Avenue, Long Island City, NY 11101

(718) 784-7447

<http://www.riissettlement.org/>

Latin Women in Action

Comprehensive community-based social services agency, with a mission to provide essential services to not only Latinas, but any family or individual seeking help in New York City. Offers immigration and social services aid; domestic violence counseling; legal services; free English language, parenting, and citizenship classes; daycare; as well as therapy and counseling.

103-06 3 Avenue, Corona, NY 11368

<http://www.latinwomeninaction.com/about-us.html>

New York City Commission on Human Rights, Queens Borough Office

Offers advising and information on discrimination in housing, employment, and public accommodation.

153-01 Jamaica Avenue, Room 203, Jamaica, NY 11432

1-800-342-9871

<https://www.nyconnects.ny.gov/providers/nyc-commission-on-human-rights/Sofansp15>

Queens Community House

Offers youth development programming focusing on academic enhancement, life skills, civic engagement/community building, and college/career guidance. Also offers legal aid with immigration and housing, as well as childcare and food access.

108-25 62nd Drive, Queens, NY 11375

(718) 478-2972

<https://www.qchnyc.org/>

Queensboro Council for Social Welfare

Provides free information on: entitlements, job counseling, senior services, personal problems, substance abuse programs, consumer rights, housing rights, crime victims' assistance, education, and mental health.

120-55 Queens Boulevard Room 304, Kew Gardens, NY 11424

(718) 261-2700

<https://qcsw.org/>

Sunnyside Community Services

Services include: pre-kindergarten and after school programs; college prep and career programs for teens and young adults; a vibrant senior center, home care services, support and assistance for family caregivers, and a social adult day program for people with cognitive and physical impairments.

43-31 39th Street, Sunnyside, NY 11104

(718) 784-6173

<https://www.scsny.org/programs>

YWCA Queens

Assists with applications for government assistance, welfare, food, and housing applications, Affordable Care Act insurance enrollment, obtaining a reduced fare Metro Card and IDNYC Card, as well as document translation.

42-07 Parsons Blvd., Flushing, NY 11355

(718) 353-4553

<http://ywcaqueens.org/>

English Language Programs

ANSOB Center for Refugees

Provides English instruction at beginner and intermediate levels. Classes are taught by experienced instructors and offered during evening hours.

28-19 Steinway Street, 2nd Floor, Astoria, NY 11103

(718) 278-4303

<https://www.ansob.org/>

Catholic Charities Brooklyn and Queens

Offers ESOL classes, ESOL civics classes, employability skill building programs, computer classes, and immigrant rights' classes. Multiple locations; Dellalmonica–Steinway Senior Center location offers free ESOL classes.

9-16 27th Avenue, 2nd Floor, Astoria, NY 11102

(718) 722-6001

<https://www.ccbq.org/service/esol-english-for-speakers-of-other-languages-program/>

Center for the Integration and Advancement of New Americans (CIANA)

Offers free adult ESL classes to new immigrants. Also offers one-on-one and small group homework help to elementary school students in grades 1-5, academic support, as well as recreational and leadership activities.

31-09 Newtown Avenue, Suite 411, Astoria, NY 11102

(718) 545-4040

<https://www.cianainc.org/>

We Speak NYC

The City's English Language Learning program—provides free civic-focused instruction through videos, web, and print materials, as well as free community classes in all five boroughs. Offers in-person ESL classes as well as videos for self-study to English Language Learners (ELLs) and conversation groups.

All classes currently online due to COVID-19; locations no longer on website.

<https://wespeaknyc.cityofnewyork.us/>

The following organizations also provide English language programs.

See [General Social Services](#) above for details on each organization.

- Flushing YMCA New Americans Welcome Center
- Jacob A Riis Neighborhood Settlement
- Latin Women in Action

Job Training & Career Counseling Programs

See [Immigration Legal Services](#) for organizations that assist with Work Authorization.

ANSOB Center for Refugees

Comprehensive job placement assistance to people granted asylum. Offers vocational assessment, counseling, and job readiness training. Assists with resumes, application forms, interviewing skills, and referrals to employers.

28-19 Steinway Street, 2nd Floor, Astoria, NY 11103

(718) 278-4303

<https://www.ansob.org/>

New Immigrant Community Empowerment

Offers basic soft- and hard-skills training, health and safety certifications, assistance reclaiming stolen wages, "Know Your Rights" trainings, and job dispatching.

71-21 Roosevelt Avenue, Storefront, Jackson Heights, NY 11372

(718) 205-1687

<https://www.nynice.org/>

Pursuit Fellowship

A four-year, intensive, application-based fellowship program that trains adults with English language fluency to get their first tech jobs, advance in their careers, and become the next generation of leaders in tech. Fellows receive free coding and software classes, but pay back a percentage of income once placed at jobs.

47-10 Austell Place, 2nd Floor, Long Island City, NY 11101

(347) 841-6090

<https://www.pursuit.org/fellowship>

Queens FEASTS

Queens Public Library's Job & Business Academy runs a FREE program which includes information, tools, and resources specifically for aspiring Queens food entrepreneurs. Participants learn the fundamentals of the food industry through workshops, training, and one-on-one individualized assistance from counselors.

Queens Public Library 89-11 Merrick Boulevard, Jamaica, NY

(718) 937-2790

<http://connect.queenslibrary.org/1342>

Refugee Job Center

NYC Human Resources Administration's Refugee Job Center helps asylees navigate job applications. Currently focusing on helping refugees access cash assistance during the COVID-19 emergency.

32-20 Northern Blvd., Queens 11101

929-221-4902

<https://access.nyc.gov/location/refugee-job-center/>

The following organization also provides job training and career counseling.

See [General Social Services](#) above for details.

- Queens Community House

Assistance with Public School Enrollment & English/Special Ed Services

For more organizations that provide a variety of services, see these guides compiled by the NYS Education Department, available in Spanish and English:

<http://www.nysed.gov/bilingual-ed/guide-community-based-organizations-immigrants>.

Legal Aid Society

Provides early intervention, special education, general education, and school suspension advocacy for children in New York City.

120-46 Queens Blvd, Kew Gardens, NY 11415

(212) 577-3300

<https://www.legalaidnyc.org/get-help/school-student-rights/>

New York City Department of Education Family Welcome Centers

Provides support with the school admissions process, information about offers and waitlists, and guidance for students new to New York City.

Districts 25, 26: 30-48 Linden Place, 2nd Floor, Flushing, NY 11354

(718) 281-3422

Director: Xinpei Qu

Districts 27, 28, 90-27 Sutphin Boulevard, 1st Floor, Jamaica, NY 11435

29: (718) 557-2786

Director: William Ramirez

Beach Channel 100-00 Beach Channel Drive, Room 171A, Rockaway Park,

Educational NY 11694

Campus (718) 734-3300, ext. 6174

<https://www.schools.nyc.gov/enrollment/enrollment-help/family-welcome-centers>

New York Office of Temporary and Disability Assistance: Refugee Services

Organizes the Welcome to Our Schools program to ease the transition of refugee children into New York State schools. WtOS curriculum includes Refugee Academy and Mini-Academy Curricula, consisting of 16 instructional modules, student handouts, and activities.

71-21 Roosevelt Avenue, Jackson Heights, NY 11372

(718) 205-1687

<https://otda.ny.gov/programs/bria/wtos.asp>

Mental Health Services

The Child Center of NY: 0–5 Early Childhood Mental Health Initiative

Queens borough-wide initiative designed to provide mental health services for families who have young children, ages 0–5, with mental health needs. Their bilingual and bicultural therapists utilize evidence-based, trauma-focused models of treatment.

(718) 530–6892

Various Queens locations listed at:

<http://childcenterny.org/0-5-early-childhood-mental-health-initiative/>

The Child Center of NY: School Based Mental Health and In-School Counseling

Offers preventive services, intensive family treatment models (FTR), and an FTR program for Southern Queens families under court-ordered supervision (COS). Offers mental health educational services to the entire public school community, selective services for children who might be at risk, and therapy.

Jamaica: (718) 651-7770, Ext. 6892

Various Queens locations, listed at: <http://childcenterny.org/home-and-office-based-prevention-services/#EPP>

<http://childcenterny.org/>

Commonpoint Queens

Offers virtual mental health counseling with licensed therapists to help Queens residents cope with the COVID-19 pandemic.

Virtual Counseling Hotline: (718) 224-0566

<https://www.commonpointqueens.org/covid19/>

Libertas Center for Human Rights

Offers referrals to individual and group therapy, medication management, and additional services available through referrals.

Elmhurst Hospital Center, Annex G, 5th Floor, Rooms 8, 9, 10, 11, 12

79-01 Broadway, Elmhurst, NY 11373

(718) 334-6209

<http://www.libertascenter.net/>

LIFENET Hotline

Provides free, 24-hour, confidential, multilingual, mental health and substance abuse information. Also provides referrals and a crisis prevention hotline staffed by trained behavioral health professionals.

1-800-LIFENET

https://www.mhanys.org/MH_update/wp-content/uploads/2012/12/lifenetbrochure.pdf

Mental Health GPS (Guiding Parents through Services)

A free service sponsored by UJA-Federation of New York for families who have concerns about the mental health needs of their child or adolescent (through college-age). It is intended to help families navigate the mental-health system and provide access to family resource specialists located at mental-health agencies throughout New York.

UJA-Federation of New York's J11 information and referral center:

1-877-UJA-NYJ11 (1-877-852-6951)

<http://www.ujafedny.org/mental-health-gps/>

The National Alliance on Mental Illness NAMI-NYC Metro Helpline

Provides information, support, referrals, and resources on mental illnesses, including how to navigate New York City's mental health system. Calls are confidential and answered by trained individuals who have personal experience with the mental health system.

9212) 684-3264

helpline@naminyc.org

New Horizon Counseling Center

Offers mental health services for children and adults on a sliding scale; accepts Medicaid and insurance.

Arvene: 66-03 Beach Channel Drive, Far Rockaway, NY 11693
(718) 471-8671

Far Rockaway: 1622 Central Avenue, Far Rockaway, NY 11691
(718) 327-9001

Howard Beach: 156-28 Crossbay Boulevard, Queens, NY 11414
(718) 738-6800

Sanctuary for Families

Individual sessions with social workers, case managers, and medical professionals who are experts in evidenced-based trauma-focused therapies. Therapy sessions cater to the diverse backgrounds and language preferences of clients and are culturally sensitive and inclusive.

126-02 82nd Avenue, Kew Gardens, NY 11415

Mental Health Hotline: (212) 349.6009, Ext. 367

<https://sanctuaryforfamilies.org/our-approach/client-services/counseling-crisis-services/>

Immigration Legal Services**ANSOB Center for Refugees**

Provides free legal consultation, immigration application assistance, and representation before United States Citizenship and Immigration Services. Offers citizenship classes and assistance with applications for Deferred Action for Childhood Arrivals (DACA) and Temporary Protected Status (TPS).

28-19 Steinway Street, 2nd Floor, Astoria, NY 11103

(718) 278-4303

<https://www.ansob.org/>

Catholic Migration Services

Offers free legal representation to documented and undocumented immigrants residing in Queens. Specific immigration issues addressed include DACA, Temporary Protected Status, citizenship, family reunification, asylum, and deportation defense.

47-01 Queens Boulevard (at 47th Street), Suite 203, Sunnyside, NY 11104

(347) 472-3500

<https://catholicmigration.org/>

Center for the Integration and Advancement of New Americans (CIANA)

CIANA's legal program assists with completing immigration forms, naturalization, permanent residency applications, family petitions, DACA, adjustment of status, and other immigration issues.

31-09 Newtown Avenue, Suite 411, Astoria, NY 11102

(718) 545-4040

<https://www.cianainc.org/>

Immigration Advocacy Services

Immigration law specialists assist with status adjustments, work authorizations, green card and naturalization processes, fingerprinting, photography for green cards, translation, document notarization, citizenship drives, and referrals to attorneys.

36-16 Astoria Boulevard South, Astoria, NY 11103

(718) 956-8218

<https://immigrationadvocacy.com/our-services/available-services/>

LEAP NY

Provides civil legal services to low-income individuals, families, and communities. Legal services include assistance in the areas of consumer rights, housing services, immigration, health care, environmental justice, social services, benefits advocacy, and workers' rights.

<http://leap-ny.org/>

Legal Hand

Provides free legal information, assistance, and referrals to help resolve issues in areas such as housing, family, immigration, divorce, domestic violence, and benefits. Strives to prevent problems from turning into legal actions.

149-13 Jamaica Avenue, Jamaica, NY 11435

(347) 404-9585

<http://www.legalhand.org/>

Queens Defenders

Represents cases involving immigration issues, domestic violence, youth charged with felonies, and immigrants facing criminal charges. Works to limit the impact of a criminal record on employment, housing, education, and public benefits. Also provides services to the community through prevention, mentoring, as well as diversion programs for youth, peer-led Youth Justice Courts, and "Know Your Rights" workshops.

18-57 Mott Avenue Far Rockaway, NY 11691

1-844-783-3673

<https://queensdefenders.org/>

Queens Legal Services

Provides high-quality civil legal services in many areas: education access, civil rights, language access, consumer rights, disability rights, disaster recovery, elder law, employment rights, family law, domestic violence, government benefits, HIV advocacy, housing, tenants' rights, and taxpayer assistance.

89-00 Sutphin Boulevard, 5th Floor, Jamaica, NY 11435

(347) 592-2200

Legal Assistance Hotline: 917-661-4500

<https://www.legalservicesnyc.org/our-program/queens>

The following organizations also provide immigration legal services.

See [General Social Services](#) above for details on each.

- Latin Women in Action
- Queens Community House

Immigration Legal Services: Work Authorization

The following organizations also provide work authorization assistance.

See [Immigration Legal Services](#) above for details on each.

- Catholic Migration Services
- Queens Legal Services
- Legal Hand
- Immigration Advocacy Services

General Legal Services

For more organizations that provide a variety of services, see these guides compiled by the NYS Education Department, available in Spanish and English:

<http://www.nysed.gov/bilingual-ed/guide-community-based-organizations-immigrants>.

Catholic Migration Services

Represents low-wage workers in all five boroughs free of charge. The Línea Laboral, our hotline, provides workers' rights information and assistance. The hotline is open to all residents of New York. Specific areas of assistance include workers' rights, wage theft, unsafe conditions, workplace injuries, paid family leave, paid sick leave, unemployment insurance, and workplace crimes.

47-01 Queens Boulevard (at 47th Street), Suite 203, Sunnyside, NY 11104

(347) 472-3500

<https://catholicmigration.org/>

CUNY CLEAR

Free legal representation for clients approached for questioning by the FBI, NYPD, DHS, and other law enforcement agencies, under surveillance or threat of denaturalization, and/or having passport issues or facing delays in citizenship applications. Also offers "Know Your Rights" workshops and organizing support.

2 Court Square, Long Island City, NY 11101

(718) 340-4558

<https://www.cunyclear.org/>

Queens Community House

A multi-service settlement house that offers youth development programming for young people focusing on academic enhancement, life skills, civic engagement/community building, and college/career guidance. Also offers legal aid with immigration and housing, as well as childcare and food access.

108-25 62nd Drive, Queens, NY 11375

718-478-2972

<https://www.qchnyc.org/>

The following organizations also provide general legal services.

See [Immigration Legal Services](#) above for details on each organization.

- Catholic Migration Services
- Latin Women in Action
- Leap NY
- Legal Hand
- Queens Community House
- Queens Defenders
- Queens Legal Services

Local Community Groups**Centro Corona**

Community center offering free workshops on political education, art, and dance; support in crisis situations; and general community engagement towards self-determination. An intergenerational space run by and in service of immigrant and working-class families of mixed immigration status.

104-05 47th Avenue, Corona, NY 11368

(718) 424-6502

<https://www.facebook.com/CentroCorona/>

Make the Road NY, Queens Branch

Community organizing and advocacy collective. Offers legal and survival services to tackle discrimination, abuse, and poverty; educational services to develop community members' abilities to organize; as well as community organizing to transform the systems and power structures impacting immigrant communities.

92-10 Roosevelt Avenue, Jackson Heights, NY 11372

(718) 418-7690

<https://maketheroadny.org/>

Rockaway Youth Task Force

A grassroots member-led organization principally comprised of young women of color within the Rockaway Peninsula. Develops politically conscious youth leaders who are invested in improving themselves and their communities through member-led campaigns, leadership development, movement building, and cultural expression.

1920 Mott Avenue, 2nd Floor, Suite #4

Far Rockaway, NY 11691

(718) 868-0386

<https://rytf.org/>

The following organization is also a local community group.

See [General Social Services](#) above for details.

- Queens Community House

Staten Island, New York

General Social Services

For more organizations that provide a variety of services, see these guides compiled by the NYS Education Department, available in Spanish and English:

<http://www.nysed.gov/bilingual-ed/guide-community-based-organizations-immigrants>.

Catholic Charities Community Services

Provides services such as housing, food, school enrollment, language classes, and employment training to vulnerable populations, including refugees and new immigrants. Particularly, it shelters unaccompanied minors until they have more stable housing.

1011 First Avenue, 6th Floor, New York, NY 10022

(888) 744-7900

Hotline: (800) 566-7636

<https://staging.cccsny.org/>

Project Hospitality

Provides health and human services, such as food and nutrition services, outreach, health services, youth and senior programs, disaster recovery services, women's emergency services, and domestic violence intervention, to Staten Island residents.

100 Park Avenue, Staten Island, NY 10302

(718) 448-1544

<https://www.projecthospitality.org/>

YMCA Staten Island New Americans Welcome Center

Multilingual information resource and referral centers and provides newcomers/immigrants and their families with a wide array of instructional, vocational, recreational, family support, and social services, e.g., English as a second language, cultural orientation, citizenship preparation, job readiness, and computer literacy.

285 Vanderbilt Avenue, Staten Island, New York 10304

(718) 981-4382

<https://ymcanyc.org/locations/counseling-service/new-americans-welcome-center>

English Language Programs

College of Staten Island

High School Equivalency Test Center, which offers English, math, social studies, and science classes. It also offers beginner and intermediate levels of English as a Second Language (ESL) classes. All students receive supportive advice for college and career planning. Tuition is free.

2800 Victory Boulevard, Staten Island, New York 10314

(718) 982-2722

<https://www.csi.cuny.edu/about-csi/president-leadership/administration/office-vp-economic-development-continuing-studies-and-government-relations/office-community-educational-engagement/adult-literacy-and-language-program>

New York Public Library

Offers ESL courses, reading and writing classes, and English for work classes in 10-week cycles in more than 40 libraries around NYC, including Staten Island. Adults only, no documentation required, and free tuition. Specific locations are noted below.

Dongan Hills 1617 Richmond Road Staten Island, NY, 10304

Library: (718) 351-1444

New Dorp 309 New Dorp Lane Staten Island, NY, 10306

Library: (718) 351-2977

Port Richmond 75 Bennett Street Staten Island, NY, 10302

Library: (718) 442-0158

St. George 5 Central Avenue Staten Island, NY, 10301

Library Center: (718) 442-8560

<https://www.nypl.org/events/classes/english>

The following organizations also provide English language programs.

See [General Social Services](#) above for details on each organization.

- Catholic Charities Community Services
- YMCA Staten Island New Americans Welcome Center

Job Training & Career Counseling Programs

See [Immigration Legal Services](#) for organizations that assist with Work Authorization.

AHRC NYC

For youths 16-24 years old. The programs include basics such as resume building, time management, teamwork, interview preparation, and specific job training from advanced cleaning methods to landscaping. It offers an externship and assists with finding a job at the end. Funded by Department of Youth and Community Development.

83 Maiden Lane, New York, NY 10038

(347) 680-1306

<https://www.ahrcnyc.org/services/work/preparing/train-and-earn/>

Business Outreach Center Network (BOC Network) - Staten Island

Free small business services including starting up, business plan development, access to financing, marketing, entrepreneurial training, etc. Services are free.

705 Forest Avenue, 2nd Floor, Staten Island, NY 10310

(718) 816-4775

<http://www.bocnet.org>

La Colmena

A community-based organization working with day laborers, domestic workers, and other low-wage immigrant workers in Staten Island through organizing, education, and cultural events. Organizes skill-set workshops every month on skills such as gardening and demolition. Free of charge.

774 Port Richmond Avenue, Staten Island, NY 10302

(718) 442-7700

<https://www.lacolmenanyc.org>

NYC Business Solutions Center - Staten Island

Provides a range of services to help small businesses. Services include: business courses, business planning/consultations, financing assistance, legal assistance, navigating hiring, government compliance consultations, minority and women-owned business enterprise certification. Courses are free.

120 Stuyvesant Place, 3rd Floor, Staten Island, NY 10301

(718) 285-8400

Statenisland-bsc@nycbusiness-solutions.com

<https://www1.nyc.gov/nycbusiness/>

The following organizations also provide job training and career counseling.

See [General Social Services](#) above for details on each organization.

- Catholic Charities Community Services
- YMCA Staten Island New Americans Welcome Center

Assistance with Public School Enrollment & English/Special Ed Services

For more organizations that provide a variety of services, see these guides compiled by the NYS Education Department, available in Spanish and English:
<http://www.nysed.gov/bilingual-ed/guide-community-based-organizations-immigrants>.

Family Welcome Center - Staten Island (District Served: 31)

Provides support with the school admissions process, information about offers and waitlists, and guidance for students new to New York City.

715 Ocean Terrace, Building A, Staten Island, NY 10301
(718) 420-5617

<https://www.schools.nyc.gov/enrollment/enrollment-help/family-welcome-centers>

NYC DOE: Committee on Special Education

Helps coordinate the special education process for preschool children ages 3-5 and helps with students receiving Individualized Education Program placements.

715 Ocean Terrace, Building A, Staten Island, NY 10301
(718) 420-5790

<https://www.schools.nyc.gov/learning/special-education/help/committees-on-special-education>

Referral Center for High School Alternatives – Staten Island

Connects students with the Pathways to Graduation program - a full-time high school equivalency program (provides instruction in reading, writing, math, science, and social studies). Pathways to Graduation also offers ESL and Spanish bilingual instruction, college and career planning support, and paid internship opportunities.

450 St. Marks Place, Staten Island, NY 10301
(718) 273-3225

<http://p2g.nyc/staten-island-referral-center/>

The following organization also provides assistance with public school enrollment and English or special education services.

See [General Social Services](#) above for details:

- Catholic Charities Community Services

Mental Health Services

National Alliance on Mental Illness (NAMI)

Works to educate, advocate, listen, and lead to improve the lives of people with mental illness and their loved ones. Provides educational and hotline services.

930 Willowbrook Road, Building 41-A, Staten Island, NY 10312

(718) 447-1700

Hotline: 1-800-950-NAMI (6264)

<https://www.nami.org/home>

Project Hospitality

Provides psychiatric evaluations and a variety of therapeutic approaches to fit the patient's needs and goals. Areas of focus are: relationship challenges, anxiety/stress management, grief and loss, dual diagnosis, obsessive-compulsive disorder, trauma, and depression/mood disorders. Serves all ages.

14 Slosson Terrace, Staten Island, NY 10301

(718) 273-8409

<https://www.projecthospitality.org/>

Staten Island Mental Health Society

Provides direct mental health and related services to Staten Island children and adolescents who are emotionally disturbed, developmentally delayed, neurologically impaired, dependent on drugs or alcohol, and/or economically disadvantaged, with the goals of helping children and families raise the quality of their lives. Cost unknown.

669 Castleton Avenue, Staten Island, NY 10301

(718) 442-2225

<https://www.nycservice.org/organizations/53>

Venture House

Venture House is a nonprofit community-based mental health agency, helping adults who are living with mental illness to achieve recovery through improved access to employment, education, recreation, affordable housing, meaningful relationships, and community engagement in an environment of mutual acceptance and empowerment.

1442 Castleton Avenue, Staten Island, New York 10302

(718) 658-7821

<https://www.venturehouse.org/>

Immigration Legal Services

CUNY Citizenship Now! - City Council Member Deborah Rose's Office

Provides free immigration legal services, including assessment and application for benefits. Services include filings for adjustment of status, Deferred Action for Childhood Arrivals (DACA), naturalization/citizenship, and Temporary Protected Status (TPS).

130 Stuyvesant Place, 6th Floor, Room 602 Staten Island, NY 10301
212-652-2071

<http://www1.cuny.edu/sites/citizenship-now/about/contact-2/>

Legal Aid Society: Staten Island Office

Provides general legal services including family reunification and assisting low-income immigrants with obtaining lawful status, applying for citizenship, and defending against deportation.

Staten Island Office, 60 Bay Street, Staten Island, NY 10301
(347) 422-5333

<http://www.legal-aid.org>

Make the Road New York - Port Richmond Staten Island

Provides legal representation in immigration, housing, and worker exploitation cases. Filed the first federal lawsuit challenging the termination of DACA with six Dreamers who are also MRNY members, provided "Know Your Rights" training, and helped parents cope with a sudden loss of income and create child custody plans should they be taken by ICE.

161 Port Richmond Avenue, Staten Island, NY 10302
(718) 727-1222

<https://maketheroadny.org/issue/immigration/>

Staten Island NY Immigration Legal Services Migration Resource Center

Provides legal assistance before the immigration court, USCIS, and Executive Office for Immigration Review (EOIR) including services such as asylum applications, domestic violence representation, and Deferred Action for Childhood Arrivals (DACA). May provide free or low-cost services for immigrants who cannot afford an immigration attorney.

36 Richmond Terrace, Suite 307, Staten Island, NY 10301
(646) 609-8805

<https://www.migrationusa.org/immigration-legal-services/>

Immigration Legal Services: Work Authorization

The following organization also provides work authorization assistance.

See [General Legal Services](#) below for details

- Legal Services NYC

Catholic Charities: Immigrant & Refugee Services

Provides legal services, two multilingual hotlines for those seeking informed assistance, refugee resettlement assistance, legal and supportive services for unaccompanied minors, as well as English learning and acculturation programs.

80 Maiden Lane, 14th Floor, New York, NY 10038

(212) 419-3737 | Hotline (toll free): 1-800-566-7636

<https://catholiccharitiesny.org/what-we-do/welcoming-integrating-immigrants-refugees/catholic-charities-immigrant-refugee-services>

General Legal Services

For more organizations that provide a variety of services, see these guides compiled by the NYS Education Department, available in Spanish and English:

<http://www.nysed.gov/bilingual-ed/guide-community-based-organizations-immigrants>.

Legal Aid Society: Staten Island Office

Provides general legal services on issues including consumer law, debt collecting, tax, youth-related issues in family courts, affordable housing, domestic violence, human trafficking, and workers' rights.

Staten Island Office, 60 Bay Street, Staten Island, NY 10301

(347) 422-5333

<http://www.legal-aid.org>

Legal Services NYC - Staten Island Legal Services

Provides general legal services to low-income individuals. Practice areas include access to education, government benefits, housing and tenants' rights, as well as immigration and immigrants' rights, among others.

36 Richmond Terrace, Suite 205, Staten Island, NY 10301

(718) 233-6480

Hotline for legal assistance: (917) 661-4500

www.legalservicesnyc.org > [our-program](#) > [staten-island](#)

The following organization also provides General Legal Services.

See [Immigration Legal Services](#) above for details:

- Make the Road New York - Port Richmond Staten Island

Local Community Groups

For more organizations that provide a variety of services, see these guides compiled by the NYS Education Department, available in Spanish and English:

<http://www.nysed.gov/bilingual-ed/guide-community-based-organizations-immigrants>.

El Centro del Inmigrante

Provides services to Staten Island immigrants primarily from Mexico and Latin America. Includes English, GED, and literacy classes as well as labor organizing, health education and screenings, family and immigrants' rights services, legal assistance, community activities, and food and clothing distribution.

1546 Castleton Avenue, Staten Island, NY 10302

(718) 825-2086

<http://elcentronyc.org/>

Make the Road New York - Port Richmond, Staten Island

Provides legal and survival services, transformative education, community organizing, and policy innovation to build up immigrant and working class communities in New York.

161 Port Richmond Avenue, Staten Island, NY 10302

(718) 727-1222

<https://maketheroadny.org/program/community-organizing/>

Staten Island Latinxs Unidos

Promotes civic engagement, economic empowerment, education, and the cultural lives of our diverse Latinx community in Staten Island.

si.latinxunidos@gmail.com

https://www.facebook.com/SILatinxsUnidos/?ref=page_internal

The Staten Island Immigrant Council

A coalition of immigrant communities in Staten Island which aims to develop the leadership of, provide economic advancement for, increase the well-being of, and civically engage the immigrant community.

1546 Castleton Avenue, Staten Island, NY 10302

(718) 420-6466

<https://siimmigrantscouncil.wordpress.com>

Local (City/County-Specific) Resources in the Greater New York City Area

Long Island (Nassau & Suffolk Counties), New York

General Social Services

For more organizations that provide a variety of services, see these guides compiled by the NYS Education Department, available in Spanish and English:

<http://www.nysed.gov/bilingual-ed/guide-community-based-organizations-immigrants>.

Child Care Council of Nassau, Inc.

Provides child care counseling and referrals for child care services to lower income residents of Nassau County, and offers workshops to parents on a variety of topics.

99 Quentin Roosevelt Boulevard, Suite 201, Garden City, NY 11530

General: (800) 233-3020

Parent Services: (516) 358-9288

<http://www.childcarenassau.org/>

Families and Children's Association

FCA offers services for at-risk and vulnerable children and families, including support for children with mental health trauma and/or behavioral issues, residences for at-risk young adults, and nursery services. They also have specific services for immigrant and refugee families transitioning into the Nassau community.

31 Main Street, Hempstead, NY 11550

(516) 746-0350

<https://fcali.org/>

Nassau County Social Services Department

Located in Uniondale. Offers services in the following areas: temporary assistance, family and social safety net assistance, SNAP program; housing and homeless protection; child services including day care; and other programs and referral sources.

60 Charles Lindbergh Boulevard, Uniondale, NY 11553-3656

(516) 227-8519

After-Hours Services: (516) 573-8626

<https://www.nassaucountyny.gov/1895/Social-Services>

Directory of Specific Numbers:

<https://www.nassaucountyny.gov/2684/Directory>

Nassau & Suffolk Counties - 2-1-1 Long Island

2-1-1 Long Island offers free information services about health and human services they may need on a daily basis or during a disaster, including job training, financial and legal counseling, child care, and healthcare services.

2-1-1 or 1-888-774-7633

<http://www.211li.org/cms/>

Directory of Services:

<https://211longisland.communityos.org/zf/taxonomy/directory>

Suffolk County Department of Social Services

Located in Ronkonkoma. Offers temporary housing assistance, employment skills assistance, family and children services, and SNAP assistance.

3085 E. Veterans Memorial Hwy, Ronkonkoma, NY 11779

(631) 854-9930

Emergency / After-Hours: (631) 854-9100

<https://www.suffolkcountyny.gov/Departments/Social-Services>

List of Service Centers:

<https://www.suffolkcountyny.gov/Departments/Social-Services/Service-Centers>

English Language Programs

For more organizations that provide a variety of services, see these guides compiled by the NYS Education Department, available in Spanish and English:

<http://www.nysed.gov/bilingual-ed/guide-community-based-organizations-immigrants>.

Brentwood Public Library Learning Center

The Learning Center aids patrons in learning new languages (including English and Spanish), the citizenship test, and navigating government services.

Brentwood Public Library

4 Second Avenue, Brentwood, NY 11717

(631) 273-7883, ext. 133

<https://brentwoodnylibrary.org/adult/learning-center>

Countywide Resource: Directory of English as a Second Language Services

This directory is a list of schools and centers that offers opportunities for non-English speaking and limited-English speaking adults to learn listening, speaking, reading, and writing skills with an emphasis on developing the level of communication competence that is essential for adults who are living in a setting in which English is the primary language.

<https://211longisland.communityos.org/zf/taxonomy/detail/id/527415>

Hempstead Library Adult Learning Center

Offers multimedia programs to learn English and improve reading, writing, and math skills, including skills for high school equivalency, and computer-assisted and audio-visual instruction by trained personnel.

Hempstead Public Library
115 Nichols Court, Hempstead, NY 11550
(516) 481-6990, Ext. 18
<https://www.hempsteadlibrary.info/about/services.php>

Literary Nassau

Literacy Nassau is a nonprofit organization that makes literacy services accessible to disadvantaged populations of all ages by providing donation-based language programs.

1 Ivy Lane, Wantagh, New York 11793
(516) 867-3580
<http://www.LiteracyNassau.org>

Suffolk County Community College

Offers both credit and non-credit English as a second language programs. The part-time non-credit ESL program consists of four levels and the full-time Intensive English Program (IEP) consists of three levels.

<u>SCCC Ammerman Campus</u>	Ammerman Building, 533 College Road, Selden, NY 11784 (631) 451-4859
<u>SCCC Eastern Campus</u>	Orient Building, 121 Speonk Riverhead Road, Riverhead, NY 11901 (631) 548-2645
<u>SCCC Grant Campus</u>	Asharoken Hall, Crooked Hill Road, Brentwood, NY 11717 (631) 851-6536

Central Admissions: (631) 451-4414
<https://sunysuffolk.edu/explore-academics/english-as-a-second-language/>

Job Training & Career Counseling Programs

See [Immigration Legal Services](#) for organizations that assist with Work Authorization.

Adelante of Suffolk County, Inc.

Year-round program that consists of eight-week sessions and welcomes all members of the community who are eager to learn and improve their skills to find jobs or better opportunities.

10 Third Avenue, Brentwood, NY 11717

(631) 434-3481

https://adelantesc.us/our_programs/educational-career-counseling-youth-leadership/

Economic Opportunity Commission of Nassau County, Inc.

Services include a job bank, linkage with other employment agencies, businesses in the private sector, resume writing workshops, and assistance with job referrals and job placement.

134 Jackson Street, Hempstead, NY 11550

(516) 292-9710

<https://www.eoc-nassau.org/home>

Hempstead Works

Provides job seekers with career counseling, referrals, training programs, and access to a resource room that has internet access and a computerized job bank tailored for Hempstead residents.

Hempstead Executive Plaza, 50 Clinton Street, Suite 400, 4th Floor, Hempstead, NY 11550

(516) 485-5000

<http://www.hempsteadworks.com/index.cfm>

Nassau County Job Development Center

Refers applicants to job training resources, alerts the community to upcoming Civil Service examinations and county job opportunities, and generally provides assistance to Nassau County residents searching for work.

240 Old Country Road, Room 606, Mineola, NY 11501

(516) 571-3662

<https://www.nassaucountyny.gov/424/Job-Development-Center>

Suffolk County One-Stop Employment Center

Providing Suffolk County residents with job resources, including career workshops, computer training, job bank/fairs, internet, and reference materials.

H. Lee Dennison Bldg., 100 Veterans Memorial Hwy., Hauppauge, NY 11788
Riverhead County Center, County Road 511, Riverhead, NY
(631) 853-6600

<https://www.suffolkcountyny.gov/Departments/Labor/Employment-Center>

Assistance with Public School Enrollment & English/Special Ed Services

For more organizations that provide a variety of services, see these guides compiled by the NYS Education Department, available in Spanish and English:

<http://www.nysed.gov/bilingual-ed/guide-community-based-organizations-immigrants>.

Alternatives for Children

Education, medical, pediatric rehabilitation, and support services to meet the needs of the child and family.

Dix Hills 600 South Service Road, Dix Hills, NY 11746
(631) 271-0777

<http://www.alternatives4children.org/child-day-care-center-melville-suffolk-county.html>

Abequogue 1116 Main Street, Aquebogue, NY 11931
(631) 271-0777

<http://www.alternatives4children.org/child-day-care-center-aquebogue-suffolk-county.html>

Eastern Suffolk BOCES

Offers a spectrum of classes and services specialized to meet the diverse needs of students with disabilities, as well as non-classified students in need of alternative school settings.

201 Sunrise Highway, Patchogue NY, 11772
(631) 289-2200

Long Island Educational Advocacy Center

Helps families access educational services that they are legally entitled to, including advice and representation at school-related meetings as well as information and referrals.

Nassau County: 999 Herricks Rd, New Hyde Park, NY 11040
(516) 248-2222

Suffolk County: 490 Wheeler Rd., Suite 165 C, Hauppauge, NY 11788
(631) 234-0467

<https://theliac.org/education-intake>

Nassau BOCES

Diversified special education programs to prepare students with moderate or severe learning, emotional, behavioral, physical, vision, hearing, developmental, and all other disability categories for college and career readiness.

71 Clinton Road, Garden City, NY 11530-9195
(516) 396-2500

New York State Office of Special Education

Provides assistance to parents, advocacy groups, and schools related to services and programs for students with disabilities.

Long Island Regional Office:
Perry B. Duryea, Jr. State Office Building, Room 2A-5
250 Veterans Memorial Highway, Hauppauge, NY 11788
(631) 952-3352
<http://www.p12.nysed.gov/specialed/>

Suffolk County Division of Services for Children with Special Needs

This county division offers programs for three different categories of special needs: early intervention, pre-school services, and children with special healthcare needs.

50 Laser Court, Hauppauge, NY 11788
(631) 853-3130
<https://www.suffolkcountyny.gov/Departments/Health-Services/Children-With-Special-Needs>

Mental Health Services

Family Residences and Essential Enterprises, Inc.

Provides free, specialized, strength-based, recovery-oriented residential and day services to individuals ages 18 and over with severe and persistent mental illness.

191 Bethpage-Sweet Hollow Road, Old Bethpage, NY 11804
(516) 870-1600

Family Service League

Provides mental health services all over Long Island for all age groups and socioeconomic backgrounds.

790 Park Avenue, Huntington, NY 11743
(631) 427-3700
<https://www.fsl-li.org/find-help/>

Hispanic Counseling Center

Hispanic Counseling Center is a multi-service agency that provides bilingual treatment and prevention services for chemical dependency and mental illnesses, including PTSD, as well as youth and family programs.

344 Fulton Avenue, Hempstead, NY 11550

(516) 538-2613

<https://www.hispaniccounseling.org/>

Mental Health Association of Nassau County, Inc.

Provides advocacy and resources for individuals facing mental health challenges, including veterans, at-risk youth, and families.

16 Main Street, Hempstead, NY 11550

(516) 489-2322

<https://www.mhanc.org/programs-and-services/>

NAMI Queens/Nassau

Provides hotlines and a list of resources for mental health services for adults and children, as well as important resources for indigent people on Long Island.

1981 Marcus Avenue, Suite C117, Lake Success, NY 11042

(516) 326-0797

(718) 347-7284

Suffolk County: Division of Community Mental Hygiene Services

The Division of Community Mental Hygiene Services is the local governmental unit responsible for the coordination and oversight of all community services to persons with alcohol and substance abuse problems, mental illness, mental retardation, and/or developmental disabilities.

725 Veterans Memorial Highway, Hauppauge, NY 11788

(631) 853-8500

<https://www.suffolkcountyny.gov/Departments/Health-Services/Mental-Hygiene>

Immigration Legal Services

Catholic Charities of Long Island

Offers legal advice, processes petitions, and represents clients on immigration law matters.

143 Schliegel Boulevard, Amityville, NY 11701

(631) 789-7210

<https://www.catholiccharities.cc/our-services/immigration-and-refugee-resettlement>

Central American Refugee Center (CARECEN)

Provides multiple legal and nonlegal services, including legal outreach and intake for unaccompanied children that have resettled in Nassau and Suffolk counties, assessing available avenues of legal relief for children in deportation proceedings, and providing them with legal representation.

Hempstead: 91 N. Franklin Street, Suite 208, Hempstead, NY 11550
(516) 489-8330

Brentwood: 2000 Brentwood Road, Second Floor, Brentwood, NY 11717
(631) 273-8721

<https://www.carecenny.org/refugee-child-unit>

Immigration Legal Services of Long Island

Provides court representation and various immigration legal services such as filing citizenship, Temporary Protected Status (TPS), DACA renewals, and other applications.

820 Suffolk Avenue, Brentwood, NY 11717
(631) 617-5269

<http://ilsoli.org/index.php/home/>

Legal Aid Society of Suffolk County, Inc.

Provides limited scope assistance to clients about the consequences of the criminal and family law proceedings they are facing. They do not provide direct representation in removal proceedings or applications for immigration benefits.

Courthouse Corporate Center
320 Carleton Avenue, Suite 320, Central Islip, NY 11722
(631) 630-3300

<http://sclas.org/criminal-immigration/>

Long Island Regional Immigration Assistance Center

Provides individual case assistance, training, consultations, and support to appointed criminal defense counsel and family court attorneys in their representation of non-citizen clients.

Cohalan Court Complex
400 Carleton Avenue, 4th Floor, Central Islip, NY 11722
Nassau: (631) 853-7807
Suffolk: (516) 563-6474

<http://www.longislandriac.com/>

Immigration Legal Services: Work Authorization

Catholic Charities of Long Island

Offers legal advice, processes petitions, and represents clients on immigration law, including work authorizations.

143 Schliegel Boulevard, Amityville, NY 11701

(631) 789-7210

<https://www.catholiccharities.cc/our-services/immigration-and-refugee-resettlement>

Community Legal Advocates of New York

Assists clients with a variety of legal issues, including renewing or replacing green cards, work authorizations, and other documents.

(516) 210-0970

<https://www.cla-ny.org/>

General Legal Services

For more organizations that provide a variety of services, see these guides compiled by the NYS Education Department, available in Spanish and English:

<http://www.nysed.gov/bilingual-ed/guide-community-based-organizations-immigrants>.

Central American Refugee Center (CARECEN)

Provides many legal and nonlegal services, including legal outreach and intake for unaccompanied children that have resettled in Nassau and Suffolk counties, assessing available avenues of legal relief for children in deportation proceedings, and providing them with legal representation. Nonlegal services include community outreach, workforce development, and language services.

Hempstead: 91 N. Franklin Street, Ste. 208, Hempstead, NY 11550

(516) 489-8330

Brentwood: 2000 Brentwood Road, 2nd Floor, Brentwood, NY 11717

(631) 273-8721

<https://www.carecenny.org/refugee-child-unit>

Immigration Legal Services of Long Island

Services offered for permanent residents applying for citizenship, visa applications and renewals, Temporary Protected Status (TPS), and services to other immigrant classes including DACA candidates and refugees. ILSLI also provides court representation, whether detained or not.

820 Suffolk Avenue, Brentwood, NY 11717

(631) 617-5269

<http://ilsoli.org/index.php/home/>

Long Island Regional Immigration Assistance Center

Provides individual case assistance, training, consultations, and support to appointed criminal defense counsel and family court attorneys in their representation of non-citizen clients.

Nassau – Mineola: Nassau County Court, 262 Old Country Road, Frank Courts Bouse Esq. Room, Mineola, NY 11501
(929) 279-3628

Nassau – Hempstead: Nassau District Court, 99 Main Street Basement, Rm. L86, Hempstead, NY 11550
(929) 279-3628

Suffolk County: Cohalan Court Complex, 400 Carleton Avenue, 4th Floor, Central Islip, NY 11772
(929) 266-9881

<http://www.longislandriac.com/>

Local Community Groups

For more organizations that provide a variety of services, see these guides compiled by the NYS Education Department, available in Spanish and English:

<http://www.nysed.gov/bilingual-ed/guide-community-based-organizations-immigrants>.

Empire Justice Center

Provides legal services to all New Yorkers in need, and particularly, aids immigrants to access resources and educate them on their rights.

225 Eastview Drive, Room 222, Central Islip, NY 11722

(631) 650-2306

<https://empirejustice.org/>

Long Island Cares

Provides food, sponsors programs that promote self-sufficiency, and educates the public about the causes and consequences of hunger on Long Island. They also provide job training, school supplies and support, and government advocacy.

10 Davids Drive, Hauppauge, NY 11788

(631) 582-3663

<https://www.licares.org/find-help/>

Make the Road New York

Provides legal and survival services, transformative education, community organizing, and policy innovation to build up immigrant and working class communities in New York City, Long Island, and Westchester.

1090 Suffolk Avenue

Brentwood, NY 11717

(631) 231-2220

<https://maketheroadny.org/>